

## **WUC-88 EPS Part Supply**

TO: General Managers/Parts Managers/Service Managers  
FROM: Subaru of America, Inc.  
DEPARTMENT: Fixed Operations/ Service  
DATE: 02/19/19

### WUC-88 EPS Part Shipments

EPS racks and hardware kits to complete the repair of WUC-88 will begin shipping the first week of March with about half of the required parts to be available at that time. The balance will be received and shipped at a rate of 325/day until 100% completion.

***IMPORTANT NOTE: All hardware kits and gear boxes will be force shipped together as one unit. The shipment of parts from the facing RDC will be based on the vehicle deliveries to the retailer, net "Inspection Only" claims. This review process will be conducted twice a week.***

To recap, all service parts will be sent directly to the retailer. There is no need for a retailer to enter any part orders. Also, claims for vehicles which have been inspected must be entered immediately. Please refer to Subaru Product/Campaign Bulletin WUC-88. Replacement parts **will not** be shipped until the inspection claim has been submitted to verify what specific VINs are in need of repair.

Please check RPM for firm delivery information. If you require additional information, contact the PIC Line or your DPSM.

Thank You.