



Retailer Floorplan Assistance Program – Electronic Power Steering (WUC-88)

To: All Subaru Retailers

In support of our retailer partners currently stocking certain new '19MY Crosstrek and '19MY Forester vehicles affected by the electronic power steering recall (WUC-88), Subaru of America, Inc. (SOA) is pleased to provide additional floorplan assistance in the amount of a one-time payment of \$200/car.

Steps to Receive Reimbursement:

Subaru retailers are required to inspect the units affected to determine if repairs are needed. Retailers must enter the claim information for any vehicles passing inspection to ensure the recall is marked completed and the appropriate number of parts repair kits can be sent to the retailer for repair of those units not passing inspection.

SOA will automatically pay retailers \$200/car in additional floorplan assistance, via their parts statement, only for units requiring repair. The affected vehicles include the following production range subject to inspection:

Model Year	Carline	Production Range
2019	Forester	December 27, 2018 – January 16, 2019
2019	Crosstrek	December 27, 2018 – January 16, 2019

Retailers should expect the one-time \$200/car floorplan assistance payment on their April parts statement that will be paid in May.

Repair Procedure – Parts are Shipping:

Full repair kits began shipping to retailers the first week of March at a rate of 325/day. Retailers do not need to order the kits. They are automatically shipped based on vehicle deliveries to the retailers less any units passing inspection. Please refer to the full [Subarunet announcement dated February 26, 2019](#).