



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 8, 2019

Mr. Nick Aplin  
Subaru of America, Inc.  
One Subaru Drive  
Camden, NJ 08103

NEF-150JK  
19V-065

**Subject:** Loss of Electric Power Steering Assist

Dear Mr. Aplin:

This letter serves to acknowledge Subaru of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUBARU/CROSSTREK/2019  
SUBARU/FORESTER/2019

**Mfr's Report Date:** February 6, 2019

**NHTSA Campaign Number:** 19V-065

**Components:**

STEERING:ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 10,417

**Problem Description:**

Subaru of America, Inc. (Subaru) is recalling certain 2019 Forester and Crosstrek vehicles. A connector inside the Electronic Power Steering (EPS) unit may short circuit resulting in a loss of electric power steering assistance.

**Consequence:**

Loss of power steering assist would require higher steering effort, increasing the risk of a crash.

**Remedy:**

None of the affected vehicles have been sold yet. Subaru has notified dealers and they will inspect the steering gearbox, replacing it as necessary, free of charge. The recall began February 7, 2019. Owners may contact Subaru customer service at 1-844-373-6614. Subaru's number for this recall is WUC-88.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Subaru instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement