

IMPORTANT SAFETY RECALL (INTERIM NOTICE)

2011-2013 Tucson Engine Inspection

This is an important Safety Recall.

- We are currently preparing the remedy. We will notify you when the remedy is ready.
- · For updated information, you can visit:

www.HyundaiUSA.com/Campaign181

Dear < FirstName LastName, >

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Hyundai has decided that a defect which relates to motor vehicle safety exists in your vehicle, with the VIN shown above. Hyundai is conducting a safety recall in the United States to inspect, and if necessary, replace the engine assembly in Certain Model Year 2011 through 2013 Hyundai Tucson vehicles equipped with 2.4 liter engines produced from May 1, 2010 to December 31, 2012 by Hyundai Motor Company at the Ulsan plant in the Republic of Korea.

The purpose of this letter is to explain what the recall is about and to keep you informed of Hyundai's recall implementation plan. We are currently making preparations to implement the safety recall remedy which when available, will be performed at no cost to you. We will send you another notification when the remedy is available.

What is the problem?

The subject vehicles may have an engine oil leak from the seal between the oil pan and engine block which, if left unrepaired and operated over time, could eventually lead to engine damage. A damaged engine could lead to a high-speed stall, increasing the risk of a crash. It could also increase the risk of a vehicle fire.

What should you do in the interim?

We appreciate your patience. Hyundai is currently making preparations to implement the recall remedy. You will receive a second notification letter when the remedy is available. In the interim, if the Malfunction Indicator Light is illuminated in your vehicle, you should seek service at your Hyundai dealer as soon as possible. For updated information regarding this recall, please visit:

www.HyundaiUSA.com/Campaign181

If you have other questions

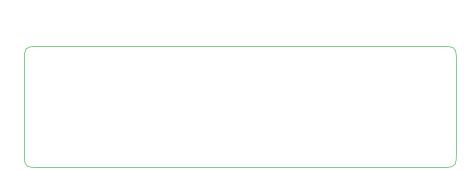
If you require further assistance, you may contact the Hyundai Customer Care Center at 1-855-371-9460. If you believe that the dealer or Hyundai has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to https://www.safercar.gov.

Thank you for your attention to this important safety matter. We apologize for any inconvenience this may have caused you.

Hyundai Motor America



Hyundai Motor America P.O. Box 20839 Fountain Valley, CA 92728-9937



If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

No longer own this vehicle?

Changes to your name, address, or if you no longer own this vehicle — Update your information and return this form using the enclosed postage-paid envelope.

