



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 27, 2019

Mr. Wayne Gates
Hyundai Motor America
10550 Talbert Ave
Fountain Valley, CA 92708

NEF-150JK
19V-063

Subject: Engine Oil Leak May Cause Stall or Fire

Dear Mr. Gates:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:
HYUNDAI/TUCSON/2011-2013

Mfr's Report Date: February 5, 2019

NHTSA Campaign Number: 19V-063

Components:
ENGINE AND ENGINE COOLING:ENGINE

Potential Number of Units Affected: 120,000

Problem Description:

Hyundai Motor America (Hyundai) is recalling certain 2011-2013 Tucson vehicles. The engine oil pan may leak and, if not addressed, the loss of oil may result in engine damage.

Consequence:

A damaged engine can increase the risk of a fire or it can cause an engine stall, increasing the risk of a crash.

Remedy:

The remedy for this recall is still under development. Hyundai will send owners an interim letter informing them of the issue beginning March 29, 2019. A second notification will be sent when the remedy is available. Owners may contact Hyundai customer service at 1-855-371-9460. Hyundai's number for this recall is 181.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Kareem Habib", written over a horizontal line.

Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement