



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 8, 2019

Mr. Perry Bolick
Proterra Inc.
1 Whitlee Ct.
Greenville, SC 29607

NEF-150MR
19V-062

Subject: Ride Height System may Overload Front Tires

Dear Mr. Bolick:

This letter serves to acknowledge Proterra Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PROTERRA/CATALYST/2015-2018

Mfr's Report Date: January 30, 2019

NHTSA Campaign Number: 19V-062

Components:

SUSPENSION:FRONT
TIRES

Potential Number of Units Affected: 200

Problem Description:

Proterra Inc., (Proterra) is recalling certain 2015-2018 Catalyst 40 and 35 transit buses. The affected vehicles are equipped with a four point height control system that may cause a load imbalance, overloading the front tires.

Consequence:

An overloaded front tire may fail unexpectedly, increasing the risk of crash.

Remedy:

Proterra will notify owners, and dealers will convert the current four point ride height system into a three point system to prevent the front tires from being overloaded, free of charge. The recall is expected to begin March 11, 2019. Owners may contact Proterra customer service at 1-864-438-0000.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please provide the percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Proterra instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement