

# Service Bulletin

*19-016* 

February 13, 2019 Version 3

# Safety Recall: 2015-17 Accord V6 Fuel Pump

Supersedes 19-016, dated January 31, 2019. See REVISION SUMMARY.

#### **AFFECTED VEHICLES**

Year	Model	Trim	VIN Range
2015-17	Accord	V6	Check the iN VIN status for eligibility.

#### **REVISION SUMMARY**

This bulletin has been extensively revised. American Honda recommends that you thoroughly read this entire bulletin.

#### **BACKGROUND**

Under certain driving conditions, using fuel with high sodium content, and with other ambient conditions present, the fuel pump may fail to provide enough fuel to the engine, leading to a stall.

### **CUSTOMER NOTIFICATION**

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

#### CORRECTIVE ACTION

Update the PGM-FI software. Only customers that specifically reported a stall condition, verified with the on-board snapshot, will qualify for the in-tank fuel pump replacement.

**CUSTOMER INFORMATION:** The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

# **WARRANTY CLAIM INFORMATION**

If you did this service bulletin after February 12, 2019, use the Warranty Claim Information provided below in white.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2235A9	Procedure A - Update the PGM-FI software. Includes CKP pattern clear and idle learn.	0.2 hr	6GS00	N3X00	A29016A	17045-T2B-A01
2235A9	Procedure A - Update the PGM-FI software. Includes CKP pattern clear and idle learn.	0.2 hr	6GS00	N3X00	A29016B	17045-T2B-A01
А	Inspect the on-board snapshot and verify the engine stall.	0.2 hr				

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2235A8	Procedure B - Update the PGM-FI software, and replace the low pressure fuel pump module. Pre-approval needed. See the iN parts catalog for ordering. Includes CKP pattern clear and idle learn. (KA emissions type).	0.9 hr	6GS00	N3X00	A29016C	17045-T2B-A01
A	Inspect the on-board snapshot and verify the engine stall.	0.2 hr				
2235A8			6GS00	N3X00	A29016D	17045-T2B-A01
A	Inspect the on-board snapshot and verify the engine stall.	0.2 hr				

Skill Level: Repair Technician

# If you did this service bulletin on or before February 12, 2019, use the Warranty Claim Information provided below shaded in grey.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
2235A7	Procedure A - Update the PGM-FI software. (Includes checking the on-board snapshot, idle learn and CKP pattern clear/learn).	0.4 hr	6GS00	N3X00	A19016A	17045-T2B-A01
2235A8	Procedure B - Update the PGM-FI software, and replace the low pressure fuel pump module. Includes idle learn and CKP pattern clear/learn. (P/N 17045- T2B-A01).	0.9 hr	6GS00	N3X00	A19016B	17045-T2B-A01
2235A8	Procedure B - Update the PGM-FI software, and replace the low pressure fuel pump module. Includes idle learn and CKP pattern clear/learn.(P/N 17045- T2B-L01).	0.9 hr	6GS00	N3X00	A19016C	17045-T2B-A01

Skill Level: Repair Technician

#### **SOFTWARE INFORMATION**

i-HDS Software Version: 1.004.060 or later

J2534 Rewrite Software Information:

- PC Application Version 1.1.0.6 or later
- Database update 27-DEC-2018 or later

# NOTES

- Unnecessary or incorrect repairs resulting from a failure to update the i-HDS are not covered under warranty.
- Before beginning the repair, make sure that both the i-HDS and J2534 Rewrite software are updated as listed above.
- Do only the update listed in this service bulletin.

For more information about updating the i-HDS, the MVCI, and vehicle systems, refer to service bulletin 01-023, *Updating Control Units/Modules*.

Year/Model	Emission Type	Software System	Program ID (or later)	Program P/N (or later)
2015 Accord EX-L 4 Door A/T	KA	PGM-FI	G0A170	37805-5G0-A17
2015 Accord Touring 4 Door A/T	KA	PGM-FI	G0A270	37805-5G0-A27
2015 Accord EX-L 4 Door A/T	KL	PGM-FI	G1L160	37805-5G1-L16
2015 Accord Touring 4 Door A/T	KL	PGM-FI	G1L260	37805-5G1-L26
2015 Accord EX-L 2 Door A/T	KA	PGM-FI	G0A370	37805-5G0-A37
2015 Accord EX-L 2 Door M/T	KA	PGM-FI	G2A150	37805-5G2-A15
2016-17 Accord EX-L 2 Door M/T	KA	PGM-FI	G2A240	37805-5G2-A24
2016-17 Accord EX-L 2 Door A/T With Navigation	КА	PGM-FI	G0A460	37805-5G0-A46
2016-17 Accord EX-L 2 Door A/T	KA	PGM-FI	G0A960	37805-5G0-A96
2016-17 Accord EX-L 4 Door A/T With Navigation	KL	PGM-FI	G1L860	37805-5G1-L86
2016-17 Accord EX-L 4 Door A/T	KL	PGM-FI	G1L060	37805-5G1-L06
2016-17 Accord EX-L 4 Door A/T	KA	PGM-FI	G0A060	37805-5G0-A06
2016-17 Accord EX-L 4 Door A/T With Navigation	KA	PGM-FI	G0A870	37805-5G0-A87

#### PARTS INFORMATION



The expected failure rate of the fuel pump is very low. The fuel pump and retainer are controlled parts and will only be sent out after the engine stall is verified and approved. See the iN parts catalog for ordering instructions. **Do not** order for inventory.

Part Name	Emission Type	Part Number	Quantity
Module set, fuel pump (low pressure	KA	17045-T2B-A01	1
fuel pump module)	KL	17045-T2B-L01	
Retainer (white)	17711-S84-004	1	

#### **TOOL INFORMATION**

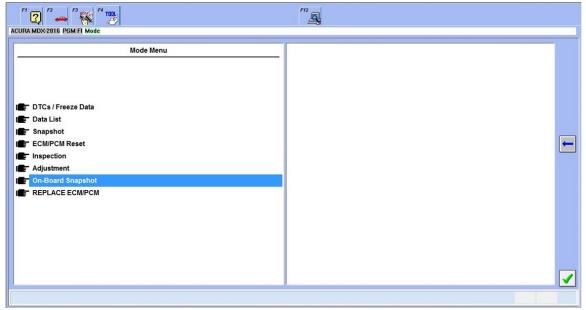
Part Name	Part Number	Quantity
Fuel pump module locknut wrench	070AA-T0AA100	1
1 7 1	07AAC-000A2A1 or 07AAC-000A1A0	1

#### **INSPECTION**

If the customer does not have a complaint of an engine stall, do REPAIR PROCEDURE A - PGM-FI UPDATE. For vehicles in your dealership's new and used vehicle inventory, do REPAIR PROCEDURE A.

If the customer has a complaint about an engine stall, proceed with this inspection.

- 1. Connect the i-HDS to the vehicle, and turn the ignition to ON.
- 2. Select PGM-FI, Mode Menu, then On-Board Snapshot.

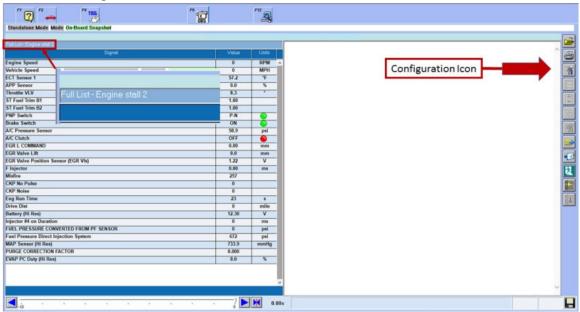


3. Select Full List - Engine stall 2.

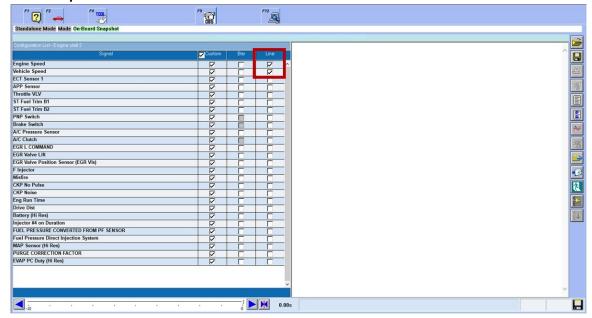
## NOTE

There may be several on-board snapshot files. If there is no **Engine stall 2** in the on-board snapshot, do REPAIR PROCEDURE A - PGM-FI UPDATE.

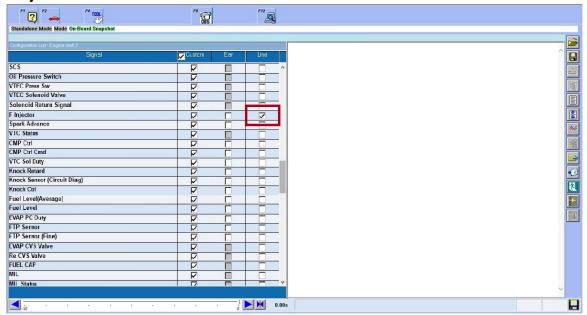
4. Select the Configuration icon.



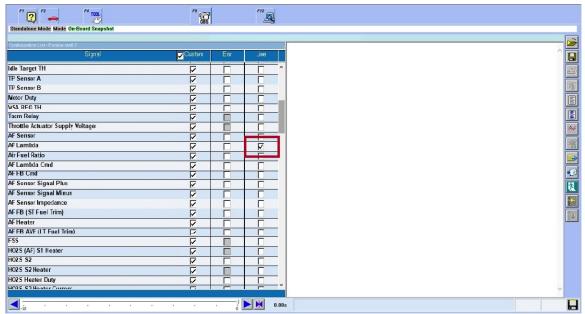
- 5. From the list of parameters, select the following:
  - Engine Speed
  - · Vehicle Speed



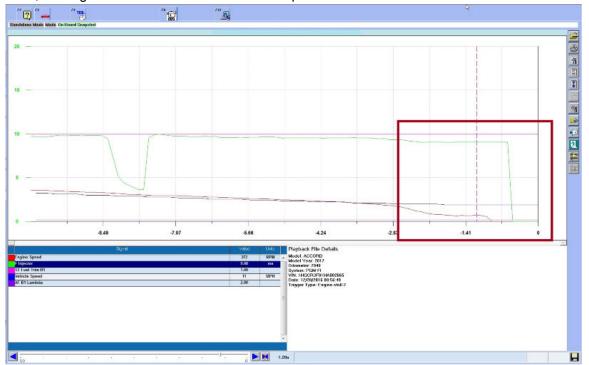
## F Injector



#### AF Lambda



Select the Line Graph icon. If Engine Speed is 0 RPM and AF Lambda is 2, while Vehicle Speed is greater than 0 MPH, the engine stalled. Proceed to the next step.



# NOTE

If the on-board snapshot does **not** match the example shown above, the engine stall is not related to this issue in this bulletin. Do REPAIR PROCEDURE A - PGM-FI UPDATE, and continue normal diagnosis for the engine stall.

- 7. E-mail the on-board snapshot to Part\_Release@ahm.honda.com. Make sure to include the following information to obtain approval to order replacement parts:
  - VIN on the e-mail title and a picture of the VIN label on the door jamb
  - Dealer number
  - Vehicle mileage
  - On-board snapshot including the Engine stall 2 file

The on-board snapshot will be reviewed and you will receive a response within 24 hours.

After the on-board snapshot is reviewed, and the engine stall is NOT related to the fuel pump, or if the engine stall was not verified, do REPAIR PROCEDURE A - PGM-FI UPDATE.

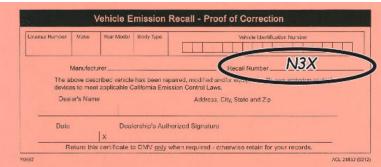
After the on-board snapshot is reviewed, and verified that the engine stall is related to the fuel pump, do REPAIR PROCEDURE B - PGM-FI UPDATE AND FUEL PUMP REPLACEMENT. See the iN parts catalog for ordering instructions.

Do not call Tech Line unless you need additional diagnostic assistance.

#### **REPAIR PROCEDURE A - PGM-FI UPDATE**

# NOTES

- Connect a fully charged jumper battery to the vehicle and leave it connected during the entire procedure to maintain steady voltage.
- Never turn the ignition to OFF or ACCESSORY during the update. If there is a problem with the update, leave the ignition turned to ON.
- To prevent control unit damage, do not operate anything electrical (headlights, audio system, brakes, A/C, power windows, door locks, etc.) during the update.
- Do not use the MongoosePro VCI tool.
- 1. Update the PGM-FI using the i-HDS J2534 Rewrite software with the MVCI or DST-i. Refer to service bulletin 01-023, *Updating Control Units/Modules*.
- 2. Do the CKP pattern clear/learn procedure. Refer to the service information.
- 3. Do the PCM idle learn procedure. Refer to the service information.
- 4. California residents only: Fill out a Vehicle Emissions Recall Proof of Correction certificate, and use N3X as the recall number. Give the certificate to your customer, and advise him or her to keep it as proof that the recall was completed. Your customer will need to submit this certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number Y0657.



#### REPAIR PROCEDURE B - PGM-FI UPDATE AND FUEL PUMP REPLACEMENT

# NOTES

- Connect a fully charged jumper battery to the vehicle and leave it connected during the entire procedure to maintain steady voltage.
- Never turn the ignition to OFF or ACCESSORY during the update. If there is a problem with the update, leave the ignition turned to ON.
- To prevent control unit damage, do not operate anything electrical (headlights, audio system, brakes, A/C, power windows, door locks, etc.) during the update.
- Do not use the MongoosePro VCI tool.
- 1. Update the PGM-FI software using the i-HDS J2534 Rewrite software with the MVCI or DST-i. Refer to service bulletin 01-023, *Updating Control Units/Modules*.
- 2. Replace the fuel tank unit (low pressure fuel pump module). Refer to the service information.
- 3. Do the PCM idle learn procedure. Refer to the service information.
- 4. Do the CKP pattern clear/learn procedure. Refer to the service information.
- 5. For California residents only: Fill out a Vehicle Emissions Recall Proof of Correction certificate, and use N3X as the recall number. Give the certificate to your customer, and advise him or her to keep it as proof that the recall was completed. Your customer will need to submit this certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number Y0657.



**END**