

# Keystone RV Company

1/29/2019

## SAFETY ADVISORY # 19-341

### Montana 3855BR Slide Ram

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided the vehicles in this recall population may have an adjustment bolt for the kitchen slide that can come into contact with the tire. The adjustment bolt and tires touching during travel may lead to an increased risk of loss of control and vehicle crash.

**Models Included:** 2019 Montana, Model 3855BR

**Serial Number Range:** K4700837– K4702164

**Parts Required:** 1 KRV # 625668 - 1 pc – Bolt - 1/2"- 13 x 2" - Tap - SAE J429 - GR5 - Plain - Steel Finish

**Tools Required:** - Ratcheting wrench - 3/4" socket

**Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.**

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to replace the incorrect length of adjustment bolt with a 2" bolt.

### **REPAIR INSTRUCTIONS**

#### **Step 1**

Locate the kitchen slide ram at the off door side front tire.

#### **Step 2**

Inspect the distance between the tire and adjustment bolt.

#### **Step 3**

If there is less than 2 3/4" of space between the bolt head and tire replace the bolt with the part number provided above. See Figure 1 for incorrect bolt and Figure 2 for correct bolt. Using a ratchet and 3/4" socket, remove the existing bolt. Start the new bolt by hand and finish with the ratchet, install the bolt firmly against the adjustment plate.



**Step 4**

Inspect the tire for any physical damage and touch up /spray paint the bolt as needed.

**WARRANTY REIMBURSEMENT**

Submit the claim on Key Express using **Flat Rate Code # 7134142A** with **Safety Advisory # 19-341** noted in the customer complaint section of the form. The amount of time authorized for this repair is .5 hour.

Please call Keystone RV Customer Service at **(866) 273-1450** if you have any questions.