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DATE: January 25, 2019

TO: All Acura Dealers Parts & Service Managers, Advisors, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

RE: Safety Recall: 2014-19 Acura ILX Fuel Tank Inspection and/or Fuel Tank Replacement

On January 24, 2019, Acura notified NHTSA of a safety recall and stop sale for certain 2014-19 Acura ILX vehicles. In some cases, the fuel level indicator may incorrectly indicate full or fluctuate while driving. An incorrect measurement from the fuel indicator can lead to driving the vehicle on a low tank or until empty, potentially leading to a vehicle stall. Refer to your eResponsibility report or do an iN VIN status inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

# **BACKGROUND**

Certain fuel tanks may not have been cooled correctly during production causing an internal deformation in the inner tank. This deformation may cause the tank fuel indicator float to become stuck on the tank inner wall not allowing correct fuel level indication.

## **REPAIR**

Two repairs are available:

- Tank Inspection: Vehicles that have previously received service part replacement tanks will require an inspection of the tank production date. If the fuel tank was produced on any of the suspect dates on the bulletin, report the date on the repair order and replace the tank.
- Tank Replacement: Affected vehicles will require replacement of the fuel tank.

#### **PARTS**

Parts are available at launch through normal parts ordering channels.

### **TOOLS**

There are no special tools required for this repair.

## **SERVICE BULLETINS**

The following service bulletins have been posted to the Service Information System (SIS). They include repair, parts, and warranty information related to this safety recall.

- Tank Inspection: Service bulletin 19-008, Safety Recall: ILX Fuel Tank Production Date Inspection
- Tank Replacement: Service bulletin 19-007, Safety Recall: 2018-19 Acura ILX Fuel Tank Replacement

# **CLIENT NOTIFICATION**

Acura expects to complete initial client notification by the end of March 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility

INTERACTIVE NETWORK

for any open campaigns.