MACK TRUCKS
UPTIME

Recall Alert

To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: ☒U.S. ☒CAN

Bulletin: SRA-M415
Date: January 16, 2019
Valid to: N/A
Action Required? ☐Yes ☐No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall SC415, Eaton ECA Clutches

Description of Defect:

Eaton Corporation has determined that certain automated manual transmissions supplied by Eaton contain a safety related defect in the clutch assy. The issue as defined by Eaton is "an internal component within the clutch assembly may be outside of specification and fail, which in special circumstances could cause such clutch component to inhibit clutch departure. If the clutch departure becomes inhibited, unintended vehicle motion could occur. Accordingly, the defect can cause a vehicle impact."

Models/ Model Years Affected:

Mack: Certain 2018 CXU model vehicles manufactured from April 18, 2017 through October 30, 2017

Vehicle Quantities:

Mack: Approximately 7 vehicles. All US

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal January 16, 2019.
- Owner notification letters will be released on or before February 14, 2019.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.

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