

# PARTS BULLETIN

Subject: R89910: Tailgate Lift Arms	Group: 8	No: R89910
2018-2019 XC 60	Market: US & Canada	
	Date: 1/18/19	

Reference Bulletin QB R89910

Volvo Car USA LLC and Volvo Car Canada LTD (Volvo) on behalf of Volvo Car Group, has decided to launch Recall R89910 on certain model year 2018 – 2019 XC60 vehicles equipped with a Power Operated Tailgate (POT).

Volvo has identified that the tailgate lifting arms under certain conditions and cold temperatures may freeze. If this would occur, it may lead to noise or loss of function when operating the tailgate in freezing conditions with risk of separation of the tailgate lifting arms.

In worst case scenario, this may result in complete separation of tailgate lifting arms with spring detaching and projecting in a rearward direction with significant force resulting in risk for personal injury.

The corrective action is replacement of the tailgate lifting arms with an improved design part.

A total of 43,150 U.S. and 3,728 Canadian vehicles are eligible for this recall

The following part number applies:

Part Number	Description	Qty
32136006	Drive Unit (Tailgate Lift Arms)	2

***An allocation will be conducted for Northern retailers. The estimated date of allocation is January 28.***

***For retailers who are not receiving an allocation, this part should be ordered as critical. The critical order fee will be waived. Stock is very limited and orders should be on an as needed basis for vehicles with confirmed failure.***