

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 6, 2019

Mr. Kalmer Urm Warranty Manager Hino Motors Sales U.S.A., Inc. 41280 Bridge Street Novi, MI 48375

Subject: Brakes may Pull Left in Wet Conditions

Dear Mr. Urm:

This letter serves to acknowledge Hino Motors Sales U.S.A., Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR

19V-044

Makes/Models/Model Years:

HINO/NJ8J/2007-2019

Mfr's Report Date: January 18, 2019

NHTSA Campaign Number: 19V-044

Components:

SERVICE BRAKES

Potential Number of Units Affected: 7,231

Problem Description:

Hino Motors Sales U.S.A., Inc. (Hino) is recalling certain 2007-2019 NJ8J (258ALP) vehicles. These vehicles do not have dust shields on the front brake assemblies. During wet conditions, uneven water saturation on the front brake assemblies may result in the vehicle pulling to the left during hard braking.

Consequence:

If the vehicle pulls left, it may cross into another lane unexpectedly, increasing the risk of crash.

Remedy:

Hino will notify owners, and dealers will install new brake drums with dust shields, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Hino customer service at 1-248-699-9390. Hino's number for this recall is AACLO.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Hino's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)). Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.
- Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Hino instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

MADON Stales

Office of Defects Investigations

Enforcement

