



IMPORTANT SAFETY RECALL

«DEALER»
«STREET»
«CITY», «STATE» «ZIP_CODE»
Attn: Service Manager

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE

Safety Recall: 18V-

January 16, 2019

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland Trail Runner and Prowler travel trailers manufactured from October 8, 2018 to November 30, 2018. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

It has been decided the vehicles in this recall population may have been manufactured with ST225/75R15 Load Range D Tires rated for 2540 lbs. instead of ST225/75R15 Load Range E Tires rated for 2860 lbs when the camper has a 5100lb axle. These incorrectly load range tires were inadvertently changed when the specification was incorrectly changed.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Please have the VIN #'s of the affected travel trailers available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

