



RETAILER BULLETIN

1 -FEBRUARY-2019			BULLETIN NO: 181902.014			DEPT: Distribution						
AUDIENCE:	DEALER PRINCIPAL	X	SALES MGR	X	SALES GUIDES	X	SERVICE MGR	X	TECHS		PARTS STAFF	
	GENERAL MANAGER	X	BUSINESS MGR	X	OFFICE MGR	X	SERVICE ADVISORS		PARTS MGR	X	WARRANTY	X
SUBJECT: Port Vehicle Release Update / Safety Recall Center Main Crankshaft Pulley												

PORT VEHICLE RELEASE UPDATE / SAFETY RECALL CENTER MAIN CRANKSHAFT PULLEY

As your store has been made aware by separate technical bulletins, an issue has been identified on certain Land Rover and Jaguar vehicles within an affected vehicle range where the center main crankshaft damper/pulley bolt may fracture. Communication was issued January 31, 2019:

- Land Rover Recall N76:
 - Technical Bulletin – N276NAS1
 - USA Admin Bulletin – NAS19.01.018
- Jaguar Recall H181
 - Technical Bulletin – H181NAS1
 - USA Admin Bulletin – NAS19.01.016

A number of these vehicles have been held at the U.S. ports requiring update prior to wholesale and shipment to your stores. It has been determined that vehicles within U.S. Port control within the affected VIN range will not be repaired at the port due to the level of skill and tooling required. Vehicles will be transferred from the port to the allocated retailer prior to vehicle wholesale for the purpose of completing the recall repairs. Retailers should understand that:

By accepting delivery of these vehicles owned by JLRNA, you agree that, from that point forward, your dealership shall be responsible for securing and insuring the vehicles against theft or damage until the recall repair is fully completed in accordance with JLRNA's technical requirements, after which the vehicles will be wholesaled to your dealership. JLRNA will be monitoring the completion rate of this campaign and will promptly wholesale the vehicle once the repair order process is completed. Retailers are accustomed to this process as it is similar to how vehicles are handled for events with JLRNA supplied vehicles.

Contact JLRNA Technical Service with repair and VIN related questions.