



5 Stan Perkins Road Spartanburg, South Carolina 29307 USA 864-327-4744  
www.kymcousa.com

Customer Name

Street Address

City, State Zip Code

## IMPORTANT VOLUNTARY SAFETY RECALL

**This notice applies to your vehicle VIN:**

XXXXXXXXXXXXXXXXXXXX

February 2019

NHTSA Recall# 19V037

**Voluntary Safety Recall: KYMCO Like 150i, Potential leaking from the high-pressure electric fuel pump.**

Dear **Customer name here,**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Kwang Yang Motor Co., Ltd. (KYMCO) is voluntarily recalling all 2018 model year and select 2019 model year “Like 150i” units. These units have a high-pressure electric fuel pump that may leak fuel through the rubber plug around the electrical wiring inside the fuel pump when the fuel tank is overfilled. When overfilled, the high pressure in the tank may result in leaking fuel and potential fire.

### What your Dealer will do.

Your KYMCO Dealer will repair your vehicle free of charge for parts and labor. Repair will include the replacement of the Fuel Pump. The replacement of this component will take up to one (1) hour.

### What you should do.

You must cease operation of this vehicle immediately and schedule an appointment for the repair of your vehicle with an authorized KYMCO dealer as soon as possible. If you are not able to visit the dealer you purchased unit from, please go to [www.kymcousa.com](http://www.kymcousa.com) and click on “Dealer Locator” to locate your nearest dealer. If you need further assistance, please see “Additional contact information” on page 2.



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**Additional contact information:**

Toll-free at (888) 622-0781 between 9 a.m. and 5 p.m. ET Monday through Friday, email [like1502019recall@kymcousa.com](mailto:like1502019recall@kymcousa.com), or online at [www.kymcousa.com](http://www.kymcousa.com) and click on “Recall Information” tab at the bottom of the home page, for more information.

**Who to contact if you experience problems.**

If you are not satisfied with the service you receive from your authorized KYMCO dealer, you may contact:

KYMCO USA, Inc.  
Attention: Customer service department  
5 Stan Perkins Rd.  
Spartanburg, SC 29307  
(888) 622-0781  
[like1502019recall@kymcousa.com](mailto:like1502019recall@kymcousa.com)

If you believe that KYMCO USA, Inc. or the KYMCO Dealer has failed to remedy the defect on your vehicle free of charge and within a reasonable time, (60 days from the time you scheduled this repair with your dealer) you may submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave., SE  
Washington, DC 20590  
Or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience caused by this voluntary recall.

Kindest regards,

KYMCO USA, Inc.