

Customer Name
Street Address
City, State Zip Code

# 

February 2019

NHTSA Recall# 19V036

**Voluntary Safety Recall:** KYMCO Like 200i, Potential leaking from fuel line connection.

Dear Customer name here,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### What is the reason for this notice?

Kwang Yang Motor Co., Ltd. (KYMCO) is voluntarily recalling select 2018 model year "Like 200i" units. These units have a potential for leakage from the high-pressure fuel line due to loosening of the fuel line clamp after extensive operation resulting in a potential fire.

#### What your Dealer will do.

Your KYMCO Dealer will inspect the torque for the clamping point and repair if necessary, free of charge.

### What you should do.

You must cease operation of this vehicle immediately and schedule an appointment for the repair of your vehicle with an authorized KYMCO dealer as soon as possible. If you are not able to visit the dealer you purchased unit from, please go to <a href="www.kymcousa.com">www.kymcousa.com</a> and click on "Dealer Locator" to locate your nearest dealer. If you need further assistance, please see "Additional contact information" on page 2. The repairs for this unit will require a time of thirty (30) minutes.



### Additional contact information:

Toll-free at (888) 909-6301 between 9 a.m. and 5 p.m. ET Monday through Friday, email <a href="like2002019recall@kymcousa.com">like2002019recall@kymcousa.com</a>, or online at <a href="www.kymcousa.com">www.kymcousa.com</a> and click on "Recall Information" tab at the bottom of the home page, for more information.

## Who to contact if you experience problems.

If you are not satisfied with the service you receive from your authorized KYMCO dealer, you may contact:

KYMCO USA, Inc.

Attention: Customer service department 5 Stan Perkins Rd.
Spartanburg, SC 29307
(888) 909-6301
like2002019recall@kymcousa.com

If you believe that KYMCO USA, Inc. or the KYMCO Dealer has failed to remedy the defect on your vehicle free of charge and within a reasonable time, (60 days from the time you scheduled this repair with your dealer) you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590
Or contact the Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

We apologize for any inconvenience caused by this voluntary recall.

Kindest regards,

KYMCO USA, Inc.