



Audi

## AUDI DEALER COMMUNICATION

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### Repair Available – Safety Recall 24DP / Fuel Rails

**This notice is for:**

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

**Date:** February 18, 2019

**Issue:** On certain vehicles, a small amount of fuel may leak from one or both fuel rails. Leaking fuel, in the presence of an ignition source, may result in a fire.

- Repair:**
- REPAIR AVAILABLE – February 19, 2019
  - Repair instructions available in ELSA/ServiceNet - Replace the fuel rails.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:**

Parts will be allocated prior to owner notification. If allocated parts have been used and your dealership is at the weekly Upper Order Limit, please submit the backordered sales document number to [upperorderlimits@audi.com](mailto:upperorderlimits@audi.com) to have additional parts released.

**Notes:**

Affected vehicles:

USA (74,800)

- 2015-2018 MY Audi A8
- 2016-2018 MY Audi A7, Audi A6 Sedan, Audi Q7

CANADA (8,600)

- 2015-2017 MY Audi A8
- 2016-2017 MY Audi A7, Audi A6 Sedan
- 2017-2018 MY Audi Q7

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.*