



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 24DP / Fuel Rails

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: January 31, 2019

Issue: On certain vehicles, a small amount of fuel may leak from one or both fuel rails. Leaking fuel, in the presence of an ignition source, may result in a fire.

- Repair:**
- REPAIR NOT YET AVAILABLE – code visible in Elsa/VIN Lookup February 01, 2019
 - Repair availability anticipated mid-February 2019 / Fuel rails will be replaced.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory

Parts Department: Parts requirements/information will be provided prior to recall repair launch; anticipated mid-February 2019.

Notes: Affected vehicles:

USA (74,800)

- 2015-2018 MY Audi A8
- 2016-2018 MY Audi A7, Audi A6 Sedan, Audi Q7

CANADA (8,600)

- 2015-2017 MY Audi A8
- 2016-2017 MY Audi A7, Audi A6 Sedan
- 2017-2018 MY Audi Q7

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.