



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 1, 2019

Mr. Timothy Lafon  
Volvo Trucks North America  
7900 National Service Road  
Greensboro, NC 27409

NEF-150MR  
19V-032

**Subject:** Vehicle may Move after Clutch Component Fails

Dear Mr. Lafon:

This letter serves to acknowledge Volvo Trucks North America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VOLVO/VNL/2018-2019

**Mfr's Report Date:** January 14, 2019

**NHTSA Campaign Number:** 19V-032

**Components:**

POWER TRAIN:CLUTCH ASSEMBLY

**Potential Number of Units Affected:** 1,220

**Problem Description:**

Volvo Trucks North America (Volvo) is recalling certain 2018-2019 Volvo VNL vehicles equipped with an automated manual transmission. An internal component in the clutch assembly may fail, possibly resulting in unintended vehicle movement.

**Consequence:**

Unintended vehicle movement can increase the risk of a crash.

**Remedy:**

Volvo has notified owners and dealers will update the Transmission Control Module software, free of charge. The recall began February 1, 2019. Owners can contact Volvo customer service at 1-800-528-6586. Volvo's number for this recall is RVXX1901.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

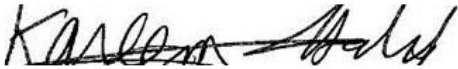
Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that Volvo Trucks North America may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement