



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 1, 2019

Ms. Kristina Pence-Dunow  
President/CEO  
Double K Inc.  
701 North Railroad Avenue  
Crandon, WI 54520

NEF-150MR  
19V-029

**Subject:** Insufficiently Tightened Brake Caliper Bolts

Dear Ms. Pence-Dunow:

This letter serves to acknowledge Double K Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HOMETOWN TROLLEY/MAINSTREET/2017-2018  
HOMETOWN TROLLEY/STREETCAR/2017-2018  
HOMETOWN TROLLEY/VILLAGER/2017-2018

**Mfr's Report Date:** January 11, 2019

**NHTSA Campaign Number:** 19V-029

**Components:**

SERVICE BRAKES, AIR:DISC:CALIPER

**Potential Number of Units Affected:** 5

**Problem Description:**

Double K Inc. (Double K) is recalling certain 2017-2018 Hometown Trolley Villager, Mainstreet, and Steetcar trackless trolley buses, built on a Daimler trucks North America (DTNA) Freightliner chassis. The brake caliper mounting bolts may have been insufficiently tightened.

**Consequence:**

Loose brake caliper mounting bolts can reduce brake effectiveness, increasing the risk of a crash.

**Remedy:**

Double K will notify owners, instructing them to contact a DTNA dealer to have the brake caliper mounting bolts checked and tightened, free of charge. The recall is expected to begin in March 2019. Owners may contact Double K customer service at 1-715-478-5095 or DTNA customer service at 1-800-547-0712. Double K's number for this recall is FL794A-V.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

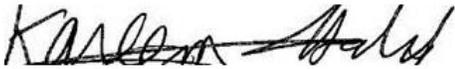
You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Double K's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement