

From: [Broadcast Messaging System](#)
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Subject: BMW Recall 19V-xxx: Driver's Front Air Bag Module - Prior Parts Replacement
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DCSnet Message
Urgent



Subject: BMW Recall 19V-xxx: Driver's Front Air Bag Module - Prior Parts Replacement

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW 5 Series and X5 SAV vehicles that were produced from April 2, 2000 through September 30, 2003.

Attached is Service Information bulletin B65 05 19, Recall Notice and Q&A for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B650519_Recall_Notice\[81d7005e\].pdf](#)
-  [B650519\[81d7005d\].pdf](#)
-  [19V-xxx_E53_E39_DAB_QA_14Jan2019_final\[81d7005c\].pdf](#)
-  [B650519_Recall_Notice\[81d7005e\].pdf](#)
-  [B650519\[81d7005d\].pdf](#)
-  [19V-xxx_E53_E39_DAB_QA_14Jan2019_final\[81d7005c\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SI B65 05 19
Audio, Navigation, Monitors, Alarms, SRS

January 2019
Technical Service

RECALL 19V-XXX: DRIVER'S FRONT AIR BAG MODULE – PRIOR PARTS REPLACEMENT

MODEL

E39 (5 Series)	E53 (X5)
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SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW 5 Series and X5 SAV vehicles that were produced from April 2, 2000 through September 30, 2003. This recall involves **sport steering wheels** equipped with the Takata PSDI-4 inflator which entered the spare parts supply chain, and may have been installed in these vehicles.

Approximately 170,148 vehicles are affected by this recall. The driver's air bag module will be checked and if a Takata inflator is found, it will be replaced. Only a small percentage of vehicles are expected to need a replacement air bag module.

Affected vehicles show the campaign as "Open" when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: **0032790200 B650519 Recall: Driver's Front Air Bag Module – Prior Parts Replacement**

All other systems including DAR, POIS and RDR will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The Q&A has been attached for further information and the revised bulletin will be posted shortly.

ATTACHMENTS

View PDF attachment [B650519 Recall Notice](#).

View PDF attachment [19V-xxx E53 E39 DAB QA 14Jan2019 final](#).

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-XXX: Driver's Front Air Bag Module – Prior Parts Replacement (B65 05 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective January 14, 2019) on certain BMW 5 Series and X5 SAV vehicles that were produced from April 2, 2000 through September 30, 2003.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Model Year 2000-2003 BMW X5, 3 and 5 Series
Driver's Front Air Bag Module
Safety Recall 19V-xxx
Last updated: 1/14/2019**

Q1. Which models are included in this Safety Recall Campaign?

Included are approximately 170,148 vehicles, with approximate volumes and production dates as noted below.

<u>Series</u>	<u>Model</u>	<u>Model Year</u>	<u>Approx. Volume</u>	<u>Production Dates</u>
E39	5 Series	2000 – 2003	81,713	Sept 2000 – July 2003
E53	X5 SAV	2000 – 2004	88,435	April 2000 – September 2003

Q2. Which inflator is affected?

This recall campaign involves a sport steering wheel equipped with the Takata PSDI-4 inflator. Some customers may have switched their original steering wheel which was not affected, to the sport steering wheel which may include this inflator.

Q3. What is the fix?

The driver's front air bag module will be checked and if a Takata PSDI-4 inflator is found, it will be replaced.

Q4. How long will the repair take?

The repair is FREE. Checking the air bag takes about 30 minutes; if the driver's front air bag module needs to be replaced, it could take approximately one hour. Additional time may be required depending upon your BMW center's schedule.

Q5. How will I be notified of this recall?

You will receive a letter by the beginning of March via First Class mail, advising you of this recall. To ensure BMW of North America, LLC has your most recent contact and vehicle information, please register your vehicle at <http://www.bmwusa.com/myBMW>. Registration is free, and will give you access to factory initiated campaigns and other information specific to your BMW vehicle.

Q6. Do I have to wait for my letter in order to have my vehicle serviced?

No. You should schedule an appointment immediately with an authorized BMW center for service and repair. You can locate your nearest BMW center at www.bmwusa.com/dealer.

Q7. What options are available if it is too inconvenient for me to bring my vehicle to a BMW center for service?

There are a few options to help overcome the inconvenience of bringing your vehicle in for service like mobile repair, alternate transportation, pickup/drop-off, dealer events and towing. Contact your local BMW center to check what is available.

General Takata Questions

Q1. What is the specific concern?

Takata's investigation to date indicates that exposure to certain environmental conditions (several years of exposure to persistent conditions of high absolute humidity) could lead to overly aggressive combustion in the event of air bag deployment.

Q2. What is desiccant?

Put simply, desiccant is a substance with properties that enable it to soak up water vapor from the air surrounding it.

Q3. Why are other BMW models not included?

Other vehicles have frontal air bags that were produced with different inflators.

Model Year 2000-2003 BMW X5, 3 and 5 Series
Driver's Front Air Bag Module
Safety Recall 19V-xxx
Last updated: 1/14/2019

Q4. What can happen as a result of this issue?

In a crash where the air bag deploys, the air bag inflator housing may rupture and could cause metal fragments to pass through the air bag cushion material, which may result in injury or death to vehicle occupants.

Q5. Is it possible to find out whether the problem exists in my car?

No. There is no way to detect if your BMW might have an air bag inflator potentially at risk of rupturing upon deployment in an accident.

Q6. How did BMW become aware of this issue?

BMW became aware of this issue through its quality control procedures.

Q7. Can I continue to drive my vehicle?

Yes. However, please contact any authorized BMW center immediately to schedule an appointment to have this important **free repair** performed as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. I did not receive a letter from BMW regarding my vehicle. How can I find out if my BMW is included in this recall?

You can check for open recalls a few different ways. You can check for open recalls by entering your vehicle identification number (VIN) at www.bmwusa.com/recall and download a sample owner notification letter and Q&A if your VIN is affected. You can also call or visit your local BMW center's service department to determine if your BMW is affected. Make sure to update your contact information by registering at <http://www.bmwusa.com/myBMW>.

Q9. What if I am not the current owner of this vehicle?

You can update your vehicle ownership information by registering at <http://www.bmwusa.com/myBMW>.

Q10. Which states are considered to be high absolute humidity areas?

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, Texas, Puerto Rico, American Samoa, Guam, Saipan, South Carolina and U.S. Virgin Islands.

Q11. Am I eligible for reimbursement under the TREAD Act if I previously replaced my driver's front air bag module?

In this particular recall, reimbursement is likely not applicable, as you would typically have replaced your frontal air bag module as a result of an accident. In that situation, most likely your insurance company paid for the repair. However, in the very unusual (unlikely) scenario that you previously paid to replace the front air bag module "out-of-pocket" upon learning of this possible defect, you may be eligible for reimbursement. Additional information is provided when BMW mails the letter asking you to make an appointment with an authorized BMW center.

Q12. I'm not the first owner of this vehicle and am concerned it may have been kept in a high humidity state. What can you tell me?

Any vehicle that was ever registered in hot and humid area as defined by NHTSA is given priority on the list of customers being notified about this recall.

Q13. Which states are considered to be high absolute humidity areas?

Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, Saipan, and U.S. Virgin Islands.

