



## VOLKSWAGEN DEALER COMMUNICATION

### Advance Notice – Safety Recall 69Y5 / Driver Frontal Airbag Inflator (Takata)

**This notice is for:**

- |                    |                      |                          |
|--------------------|----------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager    | ✓ Warranty Administrator |
| ✓ General Manager  | ✓ Parts Manager      | ✓ Technicians            |
| ✓ Sales Managers   | ✓ Service Consultant |                          |

**Date:** February 07, 2019

**Issue:** The driver airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death.

**Repair:**

- REPAIR NOT YET AVAILABLE – February 08, 2019
- When parts become available, dealers will replace the driver frontal airbag inflator
- Check daily campaign open inventory report or OMD for affected vehicles in inventory

**Notes:** Affected vehicles:

- USA: Certain 2015-2016 MY Volkswagen Eos, 2015-2017 MY Volkswagen CC and 2015 MY Volkswagen Passat (USA: 112,800)
- CANADA: Certain 2015 MY Volkswagen Eos, 2015-2017 MY Volkswagen CC and 2015 MY Volkswagen Passat (CANADA 8,300)

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**

*Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*