



Audi

AUDI DEALER COMMUNICATION

Recall Repair Available – Safety Recall 69S8 / Driver Frontal Airbag Inflator (Takata)

This notice is for:

- | | | |
|--------------------|-------------------|--------------------------|
| ✓ Dealer Principal | ✓ Service Manager | ✓ Warranty Administrator |
| ✓ General Manager | ✓ Parts Manager | ✓ Technicians |
| ✓ Sales Managers | ✓ Service Advisor | |

Date: March 28, 2019

Issue: The driver airbag may explode in a crash with airbag deployment. Sharp metal fragments can hit people and cause serious injury or death.

- Repair:**
- REPAIR AVAILABLE – March 29, 2019 - Replace driver frontal airbag
 - Repair instructions available in ELSA/ServiceNet
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

Due to the small number of affected vehicles, there will be a small initial allocation for part number (8S0880201AR6PS, criteria 10). Not all dealers will receive an initial allocation based on the projected amount of facing vehicles at your dealerships.

If parts are needed to support a vehicle repair, please contact the Parts Specialists via phone (800-767-6552), email (VWoAPartsSpecialists@vw.com) or chat/text/AVA with the VIN to order.

Notes: Affected vehicles: Certain 2017 MY Audi R8 Spyder & Audi R8 Coupe and Certain 2016-2017 MY Audi TT Roadster & Audi TT Coupe

- Schedule owner repairs immediately
- Owner mailing – completed in March 2019

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.