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The most recent updates will be highlighted with a red box.

Service Consultant Quick Reference Guide - Overall Takata Status Summary

Remedy Availability DSC/ELG Model Year Model 2002 | 2003 | 2004 | 2005 | 2006 | 2007 | 2008 | 2009 | 2010 SC430 ZONE A - GLG (Interim G2G) 2006 2007 2008 2009 2010 2011 2014 2015 2016 2017 2012 8250/350 250C/350C 8350 Phase ZONE B - GLH (Interim G2H) Model Year Model 2006 2007 2008 2009 2011 2012 2013 2014 2015 2016 2017 8250/350 S250C/350C E8350 GX460 Phase ZONE C - HLA (Interim H2A) | Model Year | 2006 | 2007 | 2008 | 2009 | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | Model \$250/350 \$250C/350C IS-F ES350

<u>Timing of Projected Safety Recall Phase Announcement</u>
Phase 1: May 2016 Phase 2: January 2017 Phase 3: January 2018 Phase 4: January 2019

Only some early production 2017 model year GX 460 vehicles have been manufactured with an airbag that is affected by this Safety Recall conditiona and are included in a future phase.

Customer Vehicle Towing Availability

Customers may request vehicle pickup if they reside in areas where dealerships are not located within reasonable traveling distance or if they are not comfortable driving their vehicles. Towing can be claimed under the following Op. Codes as sublet type "TW".

If towing expenses are greater than \$250, the dealer's DSPM must provide authorization.

Campaign	Opcode	Rental Sublet Type
DSC	AGG48F	
ELG	AGGC7F	
GLG	AGGCYX, AGGCYY, AGGC7R, AGGC7S	
GLH	BGG23X, BGG23Y, BGG23R, BGG23S	"TW"
HLA	BDC23X, BDC23Y, BDC23R, BDC23S	1 4 4
JLI	LGG09F	
JLJ	LGG10F	
JLK	LGG11F	

Parts Availability

Parts are available for all campaigns (DSC, ELG, GLG, GLH, HLA, JLI, JLJ, and JLK). There are no restrictions on availability with the exception of the GX 460 inflator (04007-58160) which is on CPOR.

Refer to Dealer Letters posted in TIS for specific part number application.

Dealer Transportation

- Dealer Transportation Opcode is only to be used if the customer's vehicle was delivered to and from the dealer. Transportation sublet is not to exceed \$120. These claims may be subject to debit if it is determined that the vehicle was not picked up or delivered.
- Dealers will determine the transportation cost, which they are allowed to claim as sublet "DE", under the Dealer Transportation op code by multiplying their dealer labor rate by 0.7 hours (ex. \$100 x 0.7 = \$70 Dealer Transportation).

Campaign	Opcode	Sublet Type
DSC	DSCTRA	
ELG	ELGTRA	
GLG	GLGTRA	
GLH	GLHTRA	"77"
HLA	HLATRA	
JLI	JLITRA	
JLJ	JLJTRA	
JLK	JLKTRA	

Alternate Transportation Availability

For customer convenience, one of the following alternative transportation options can be claimed for \$45 per day:

- LCCS vehicle
- Rental vehicle
- Other alternative transportation such as Uber, Lyft or a taxi

NOTE:

- Rental invoice MUST be attached to all remedy claims with rental. These claims may be subject to debit if a rental invoice is not attached.
- Rentals greater than 3 days or \$45 per day requires DSPM authorization