



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

February 7, 2019

Mr. Cory Hoffman  
General Manager  
Toyota Motor Engineering & Manufacturing  
6565 Headquarters Drive  
Plano, TX 75024

NEF-150JK  
19V-005

**Subject:** Passenger Frontal Air Bag Inflator May Explode

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

LEXUS/ES350/2010-2012  
LEXUS/GX460/2010-2017  
LEXUS/IS 250/2010-2013  
LEXUS/IS 250C/2010-2015  
LEXUS/IS 350/2010-2013  
LEXUS/IS 350C/2010-2015  
LEXUS/IS F/2010-2014  
SCION/XB/2010-2015  
TOYOTA/4RUNNER/2010-2016  
TOYOTA/COROLLA/2010-2013  
TOYOTA/COROLLA MATRIX/2010-2013  
TOYOTA/SIENNA/2011-2014

**Mfr's Report Date:** January 9, 2019

**NHTSA Campaign Number:** 19V-005

**Components:**

AIR BAGS:PASSENGER SIDE FRONTAL

**Potential Number of Units Affected:** 1,299,448

**Problem Description:**

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2014-2016 Toyota 4Runner, 2014-2015 Scion xB, Lexus IS350C, IS250C, 2014 Toyota Sienna, Lexus IS-F, and 2014-2017 Lexus GX460 vehicles sold, or ever registered in the states of Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, American Samoa, Guam, the Northern Mariana Islands (Saipan), and the U.S. Virgin Islands or "Zone A."

Toyota is also recalling certain 2011-2013 Toyota Corolla, Corolla Matrix, Lexus IS250, IS350, 2011-2016 4Runner, 2011-2015 Scion xB, Lexus IS350C, IS250C, 2011-2014 Toyota Sienna, Lexus IS-F, 2011-2017 Lexus GX460, and 2011-2012 Lexus ES350 vehicles ever registered in the states of Arizona, Arkansas, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky,

Maryland, Missouri, Nebraska, Nevada, New Jersey, New Mexico, North Carolina, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, and West Virginia or "Zone B."

Toyota is also recalling certain 2010-2013 Toyota Corolla, Corolla Matrix, Lexus IS350, 2010-2016 4Runner, 2010-2013 Lexus IS250, 2010-2015 Scion xB, Lexus IS350C, IS250C, 2010-2017 Lexus GX460, 2010-2014 Lexus IS-F, and 2010-2012 Lexus ES350 vehicles ever registered in the states of Alaska, Colorado, Connecticut, Idaho, Iowa, Maine, Massachusetts, Michigan, Minnesota, Montana, New Hampshire, New York, North Dakota, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, and Wyoming or "Zone C."

These vehicles are equipped with air bag inflators assembled as part of the passenger frontal air bag modules, used as original equipment or replacement equipment (such as after a vehicle crash necessitating replacement of the original air bags), that may explode due to propellant degradation occurring after long-term exposure to high absolute humidity, temperature and temperature cycling.

**Consequence:**

An inflator explosion may result in sharp metal fragments striking the driver or other occupants resulting in serious injury or death.

**Remedy:**

Toyota will notify owners. Depending on the vehicle model, dealers will replace the front passenger air bag inflator, or replace the air bag assembly. The recall is expected to begin February 11, 2019. Owners may contact Toyota customer service at 1-800-331-4331. Toyota's numbers for this recall are "Zone A" Toyota: GOP, Lexus: GLG; "Zone B" Toyota: GOR, Lexus GLH; "Zone C" Toyota: H0A, and Lexus: HLA.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received Toyota's proposed owner notification letters and have approved them for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement