



David J. Johnson  
Director  
Service Engineering Operations  
Ford Customer Service Division

Ford Motor Company  
P. O. Box 1904  
Dearborn, Michigan 48121

January 3, 2019

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: Awareness Communication - Upcoming Safety Recall 19S01**  
Certain 2010-2014 Mustang, 2010-2011 Ranger, 2010-2012 Fusion and MKZ, 2010-2011 Milan, and 2010 Edge and MKX Vehicles  
Passenger Airbag Inflator Replacement

### **REASON FOR THIS COMMUNICATION**

To inform dealers that Ford Motor Company has notified the National Highway Traffic Safety Administration (NHTSA) of an upcoming safety recall. This is the fourth of five planned annual expansions of vehicles by model year and geographic zones as directed by Takata's Consent Order with the NHTSA. Once the NHTSA releases the information, there is a possibility that dealers may be contacted by customers about the recall. This notice will help you answer customer questions.

### **REASON FOR THIS SAFETY RECALL**

NHTSA and Takata have determined that the propellant in certain Takata airbag inflators can experience an alteration over time with exposure to certain climate conditions. A combination of time, high temperature fluctuations, and humidity contribute to the degradation of the propellant in the inflators. This degradation can cause the propellant to burn too quickly, creating high pressure inside the inflator, and in extreme cases causing the inflator to rupture in the event of a crash necessitating airbag deployment. A ruptured inflator can send inflator parts toward vehicle occupants resulting in serious injury or death. Additional information regarding Takata recalls can be found at [www.nhtsa.gov](http://www.nhtsa.gov) and [www.safercar.gov](http://www.safercar.gov).

### **AFFECTED VEHICLES**

Vehicles included in this safety recall were originally sold, or at some point registered, in certain geographic locations. All vehicles affected by this safety recall must be repaired, regardless of the vehicle's current location.

**Zone A:** Alabama, California, Florida, Georgia, Hawaii, Louisiana, Mississippi, South Carolina, Texas, Puerto Rico, U.S. Virgin Islands, American Samoa, Guam, Northern Mariana Islands (Saipan).

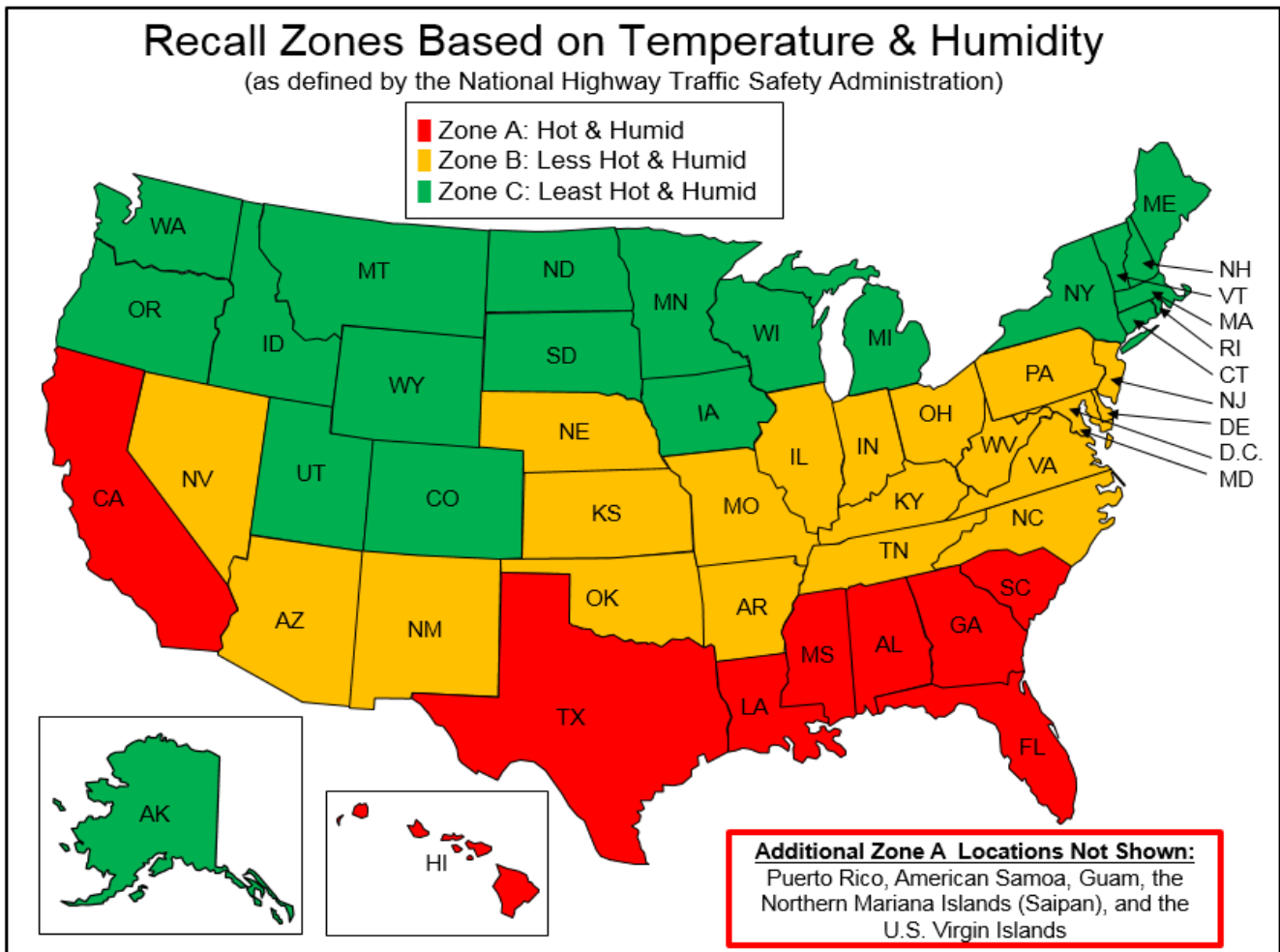
**Zone B:** Arkansas, Arizona, Delaware, District of Columbia, Illinois, Indiana, Kansas, Kentucky, Maryland, Missouri, North Carolina, Nebraska, Nevada, New Jersey, New Mexico, Ohio, Oklahoma, Pennsylvania, Tennessee, Virginia, West Virginia.

**Zone C:** Alaska, Colorado, Connecticut, Iowa, Idaho, Massachusetts, Maine, Michigan, Minnesota, Montana, North Dakota, New Hampshire, New York, Oregon, Rhode Island, South Dakota, Utah, Vermont, Washington, Wisconsin, Wyoming.

**AFFECTED VEHICLES (continued)**

Vehicle	Zone A Model Year	Zone B Model Year	Zone C Model Year	Assembly Plant
Mustang	2014	2011-2014	2010-2014	Flat Rock
Ranger	-	2011	2010-2011	Twin Cities
Fusion	-	2011-2012	2010-2012	Hermosillo
Milan	-	2011	2010-2011	Hermosillo
MKZ	-	2011-2012	2010-2012	Hermosillo
Edge	-	-	2010	Oakville
MKX	-	-	2010	Oakville

**NOTE:** Takata airbag recall zones have been defined by the NHTSA based on temperature and humidity. Refer to Figure 1.



**FIGURE 1**

**SERVICE ACTION**

Dealers will be directed to replace the passenger airbag inflator or passenger airbag module. A complete bulletin will be provided to dealers once repair instructions and parts ordering information is available.

**CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

**OASIS AND FSA VIN LISTS**

OASIS and FSA VIN lists are expected to be activated by the end of January 2019.

**QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in cursive script that reads "D. Johnson". The signature is written in black ink and is positioned above the printed name.

David J. Johnson