

[REDACTED]

From: [REDACTED]
Sent: Friday, May 10, 2019 7:44 AM
To: [REDACTED]
Subject: Toyo Tire U.S.A Corp. - IMPORTANT SAFETY RECALL NOTICE

Dear Authorized Toyo Tires Dealer,

We are writing to advise you that Toyo Tire U.S.A. Corp. (Toyo) has decided to conduct a voluntary safety recall involving a limited population of Toyo® Proxes® A27 tires, in size P185/60R16 86H (Part No. 201280) marked with the following Tire Identification Numbers (TIN): **N3ELV573718 and N3ELV573818**. (Only tires with these TINs are involved.) The rubber compound used in the manufacture of a small number of these tires during the affected production period did not meet Toyo's specification. As a consequence, sections of the tread on affected tires may become detached. If this condition remains undetected, it could lead to a loss of inflation pressure, vehicle instability and an increased risk of a vehicle crash.

Toyo has reported this issue to the National Highway Traffic Safety Administration (NHTSA) and will follow up with more detailed instructions. In the meantime, however, Toyo is requesting that you (i) quarantine any of the subject tires that remain in your inventory, and (ii) initiate the process of identifying affected consumers to facilitate owner notification following NHTSA's approval.

If any of these tires remain in your inventory, you must stop selling them immediately. Please quarantine them and await further instructions.

We appreciate your support. If you have questions, please contact the Consumer Relations Department at (800) 442-8696.

With best regards,

[REDACTED]
Director of Sales – National Strategic Accounts
Toyo Tires U.S.A. Corp.
[REDACTED]