



Triumph Motorcycles America Ltd.
100 Hartsfield Centre Parkway
Suite 200
Atlanta, Georgia 30354

18th December 2019

! IMPORTANT SAFETY RECALL !
REPLACEMENT OF THE CLAMP LINKAGE ASSEMBLY TO PREVENT LOSS OF POWER

Safety Recall: SRAN568
NHTSA Recall: 19E079

This notice applies to your motorcycle:

Model: 2019 - Speed Triple S
VIN: SMT [REDACTED]

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Triumph Motorcycles Ltd. has decided that a defect which relates to the motor vehicle safety exists in 2019 – Speed Triple S models fitted with an optional Accessory Quickshifter Assembly, TSA. Accordingly, Triumph Motorcycles America Ltd. is conducting a safety recall to address the condition.

Our records indicate that you own a 2019 – Triumph Speed Triple S motorcycle, with the VIN shown above. We are notifying you of this recall, in the event that you may own an Accessory Quickshifter Assembly, TSA. If you've purchased or if your motorcycle is fitted with the Quickshifter Assembly (part number below), then please review this notice carefully for further instructions.

Part Number	Description
A9930469	Accessory Quickshifter Assembly, TSA

The reason for this recall notice: The Quickshifter Assembly, TSA body may contact the gear change Clamp Linkage Assembly, potentially impeding a smooth "assisted" gear change, resulting in a missed gear or false neutral. If this condition occurs, it may lead to a loss of power and acceleration. A sudden loss of acceleration without warning may increase the risk of a crash.

What Triumph & your dealer will do: Triumph Motorcycles America Ltd. has authorized your dealer to replace the Clamp Linkage Assembly, free of charge (parts and labour) to you. The new Clamp Linkage Assembly will provide a wider clearance from the Quickshifter Assembly, TSA. This repair should take less than 30 minutes. However, depending upon the dealer's work schedule, it may be necessary to make your motorcycle available for a longer period of time.

What you must do to ensure your safety: Please make an appointment with your authorized Triumph motorcycles dealer to have this important remedy performed on your motorcycle as soon as possible.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: Please contact your authorized Triumph dealer should you have any questions or encounter any difficulty regarding this recall. In the event your dealer is unable to remedy your motorcycle, please contact Triumph Motorcycles America at 1-678-854-2010.

If an authorized Triumph dealer or Triumph Motorcycle America Ltd fails or is unable to perform this remedy without charge within a reasonable amount of time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you no longer own the motorcycle listed above, please contact Triumph at 1-678-854-2010 and provide any information you can furnish that will assist us in locating the new owner.

We apologise for any inconvenience this may cause you. However, we have taken this action in the best interest of your safety and your continued satisfaction with your Triumph motorcycle. We appreciate your attention and cooperation in this important matter.

Sincerely,

Triumph Motorcycles America Ltd.