



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

December 4, 2019

Mr. Charles Smart
Head of Claims Management Dept
Triumph Motorcycles America, LTD
Normandy Way
Hinckley 1

NEF-150JK
19E-079

Subject: Quickshifter Interference with Linkage Clamp

Dear Mr. Smart:

This letter serves to acknowledge Triumph Motorcycles America, LTD's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TRIUMPH/QUICKSHIFTER ASSEMBLY/9999

Mfr's Report Date: November 15, 2019

NHTSA Campaign Number: 19E-079

Components:

POWER TRAIN:MANUAL TRANSMISSION

Potential Number of Units Affected: 6

Problem Description:

Triumph Motorcycles America, LTD (Triumph) is recalling certain accessory Quickshifter Kits, part number A9934069, sold for aftermarket installation on Speed Triple S motorcycles. The Quickshifter assembly body may contact the gear change linkage clamp assembly and interfere with gear changes, possibly resulting in a missed gear/false neutral.

Consequence:

A missed gear or false neutral can lead to sudden loss of acceleration, increasing the risk of a crash.

Remedy:

Triumph will notify owners, and dealers will replace the linkage clamp assembly, free of charge. The recall is expected to begin in December 2019. Owners may contact Triumph customer service at 1-888-284-6288. Triumph's number for this recall is SRAN568 (Acc).

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Triumph's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement