

# Part 573 Safety Recall Report

# 19E-076

**Manufacturer Name :** Matrix Headgear Ltd

**Submission Date :** NOV 08, 2019

**NHTSA Recall No. :** 19E-076

**Manufacturer Recall No. :** NR



## Manufacturer Information :

**Manufacturer Name :** Matrix Headgear Ltd

**Address :** 20-22 Wenlock Road

London O0 N1 7GU

**Company phone :** 07480735365

## Population :

**Number of potentially involved :** 25

**Estimated percentage with defect :** 100 %

## Equipment Information :

**Brand / Trade 1 :** Matrix Headgear

**Model :** Alpha

**Part No. :** Alpha

**Size :** NR

**Function :** Helmet

**Descriptive Information :** This recall applies only to Alpha helmets manufactured in March 2019 that has a DOT Mark, The owner of the helmet can Identify affected helmet by looking inside padding, as the previous Model had a different logo on the padding, 2 both variations will be included in a separate sheet

**Production Dates :** MAR 12, 2019 - APR 03, 2019

## Description of Noncompliance :

**Description of the Noncompliance :** 1 The helmet retention system on the high-temperature sample separated while loaded.

2 Impact Attenuation Failure

3 correct Labeling Failure

**FMVSS 1 :** 567 - Certification

**FMVSS 2 :** NR

**Description of the Safety Risk :** Wearing a motorcycle helmet that does not meet DOT standards may, in the event of an accident, expose the user to an increased risk of personal injury or death

**Description of the Cause :** NR

**Identification of Any Warning that can Occur :** NR

**Supplier Identification :****Component Manufacturer**

Name : VEGA AVIATION PRODUCTS PVT. LTD  
Address : Sy.No.230,231/2, NH4A Belagavi  
Khanapur Road, Desur Belagavi FOREIGN STATES 590014  
Country : India

**Chronology :**

The noncompliance has been identified after a test carried out by NHTSA testing division

**Description of Remedy :**

Description of Remedy Program : We Plan to Manufacture and test new Alpha helmets according to DOT compliance procedure and replace noncompliant helmets, in case Manufacturer unable to Pass helmets through the test we will reimburse an amount paid by the owner upon return of the faulty item, minus any postage/shipping fees

How Remedy Component Differs from Recalled Component : Any replacement helmet will be manufactured from the proper materials; high impact polycarbonate resin and properly labeled. Matrix is still in the process of investigating the circumstances of this nonconformance to ensure future Alpha helmets meet FMVSS 218.

Identify How/When Recall Condition was Corrected in Production : NR

**Recall Schedule :**

Description of Recall Schedule : matrix will notify all helmet owners as soon as we have confirmation from the manufacturer on the outcome of the investigation on the failure of the Alpha helmet, of the dot test for new helmets

Planned Dealer Notification Date : NR - NR

Planned Owner Notification Date : NR - NR

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR  
Address : NR  
NR  
Country : NR  
Company Phone : NR

\* NR - Not Reported