

# Part 573 Safety Recall Report

## 19E-076

**Manufacturer Name :** Matrix Headgear Ltd**Submission Date :** DEC 04, 2019**NHTSA Recall No. :** 19E-076**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Matrix Headgear Ltd**Address :** 20-22 Wenlock Road

London 00 N1 7GU

**Company phone :** 07480735365**Population :****Number of potentially involved :** 25**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** Matrix Headgear**Model :** Alpha**Part No. :** Alpha**Size :** NR**Function :** Helmet**Descriptive Information :** This recall applies to Alpha helmets that have a DOT Mark at the back. Alpha Helmets in Plain Black, White, and army green/camo Colours**Production Dates :** JUN 01, 2017 - APR 03, 2019**Description of Noncompliance :****Description of the Noncompliance :** 1 The helmet retention system on the high-temperature sample separated while loaded.

2 Impact Attenuation Failure

3 correct Labeling Failure

**FMVSS 1 :** 567 - Certification**FMVSS 2 :** NR**Description of the Safety Risk :** Wearing a motorcycle helmet that does not meet DOT standards may, in the event of an accident, expose the user to an increased risk of personal injury or death**Description of the Cause :** NR**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name : NR

Component Description : NR

Component Part Number : NR

## Supplier Identification :

### Component Manufacturer

Name : VEGA AVIATION PRODUCTS PVT. LTD

Address : Sy.No.230,231/2, NH4A Belagavi  
Khanapur Road, Desur Belagavi FOREIGN STATES 590014

Country : India

## Chronology :

The noncompliance has been identified after a test carried out by NHTSA testing division

## Description of Remedy :

Description of Remedy Program : Matrix Will replace Faulty items with DOT-compliant helmets once the owner email to [info@matrixhelmets.com](mailto:info@matrixhelmets.com) images with chin straps cut off, to make sure the helmet will not be used on the road.

How Remedy Component Differs from Recalled Component : Any replacement helmet will be manufactured from the proper materials; high impact polycarbonate resin and properly labeled. Matrix is still in the process of investigating the circumstances of this nonconformance to ensure future Alpha helmets meet FMVSS 218 standard.

Identify How/When Recall Condition was Corrected in Production : NR

## Recall Schedule :

Description of Recall Schedule : matrix will notify all helmet owners as soon as we have confirmation from the manufacturer on the outcome of the investigation on the failure of the Alpha helmet, of the dot test for new helmets

Planned Dealer Notification Date : JAN 10, 2020 - MAR 10, 2020

Planned Owner Notification Date : JAN 10, 2020 - MAR 10, 2020

**Purchaser Information :**

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported