

Part 573 Safety Recall Report

19E-076

Manufacturer Name : Matrix Headgear Ltd**Submission Date :** DEC 03, 2019**NHTSA Recall No. :** 19E-076**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Matrix Headgear Ltd**Address :** 20-22 Wenlock Road

London 00 N1 7GU

Company phone : 07480735365**Population :****Number of potentially involved :** 25**Estimated percentage with defect :** 100 %**Equipment Information :****Brand / Trade 1 :** Matrix Headgear**Model :** Alpha**Part No. :** Alpha**Size :** NR**Function :** Helmet**Descriptive Information :** This recall applies only to Alpha helmets that have a DOT Mark at the back.**Production Dates :** JAN 06, 2017 - MAR 04, 2019**Description of Noncompliance :****Description of the Noncompliance :** 1 The helmet retention system on the high-temperature sample separated while loaded.

2 Impact Attenuation Failure

3 correct Labeling Failure

FMVSS 1 : 567 - Certification**FMVSS 2 :** NR**Description of the Safety Risk :** Wearing a motorcycle helmet that does not meet DOT standards may, in the event of an accident, expose the user to an increased risk of personal injury or death**Description of the Cause :** NR**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : VEGA AVIATION PRODUCTS PVT. LTD

Address : Sy.No.230,231/2, NH4A Belagavi
Khanapur Road, Desur Belagavi FOREIGN STATES 590014

Country : India

Chronology :

The noncompliance has been identified after a test carried out by NHTSA testing division

Description of Remedy :

Description of Remedy Program : We Plan to Manufacture and test new Alpha helmets according to DOT compliance procedure and replace noncompliant helmets with DOT-compliant helmets once the owner email to info@matrixhelmets.com images with chin straps cut off, to make sure helmet will not be used on the road.

How Remedy Component Differs from Recalled Component : Any replacement helmet will be manufactured from the proper materials; high impact polycarbonate resin and properly labeled. Matrix is still in the process of investigating the circumstances of this nonconformance to ensure future Alpha helmets meet FMVSS 218.

Identify How/When Recall Condition was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : matrix will notify all helmet owners as soon as we have confirmation from the manufacturer on the outcome of the investigation on the failure of the Alpha helmet, of the dot test for new helmets

Planned Dealer Notification Date : OCT 01, 2020 - OCT 03, 2020

Planned Owner Notification Date : OCT 01, 2020 - OCT 03, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported