

Part 573 Safety Recall Report

19E-073

Manufacturer Name : H&H Sports Protection

Submission Date : OCT 21, 2019

NHTSA Recall No. : 19E-073

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : H&H Sports Protection

Address : 100 East Colorado Blvd
2nd Floor PASADENA CA 91105

Company phone : 5858888

Population :

Number of potentially involved : 4,218

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : VCAN

Model : V531

Part No. : V531

Size : XS,S,M,L,XL,XXL

Function : helmet

Descriptive Information : Population was determined by the manufacture review of production procedures and differences/changes made during each production run of the VCAN V531. The manufacture has isolated and found only one change in all production of the VCAN V531 was how many passes the retention system was sewn together. The September 2017 the VCAN V531 retention system only had 3 passes sewn to hold the retention system together, all other production of the VCAN V531 before had 5 sewn passes on the retention system. All affected helmets have a build date of September, October, and November 2017 on the warning label and that batch will need to be recalled. Factory is recalling all population of the September, October, and November 2017 batch.

Production Dates : OCT 01, 2017 - NOV 30, 2017

Description of Noncompliance :

Description of the Noncompliance : VCAN V531 helmets fail to conform to the requirements of Federal Motor Vehicle Safety Standard No. 218, "Motorcycle Helmets" and the test procedure (FMVSS) No. 218. The helmet retention system test requirements have failed to meet FMVSS No. 218 and the test procedure. Also labeling requirements was not adequately labeled with the correct manufacture name. manufacture name will be added to the data base to insure identification.

FMVSS 1 : 218 - Motorcycle helmets

FMVSS 2 : NR

Description of the Safety Risk : Helmet retention system may fail to protect the rider and could be unsafe to wear for any kind of protection.

Description of the Cause : Sewing procedures during production of this helmet was modified to streamline production deadline. Only 3 passes were sewn to secure the retention system and not 5 which caused the retention system to fail during testing.

Identification of Any Warning that can Occur : This may increase the risk of injury to the wearer in the event of a crash.

Supplier Identification :

Component Manufacturer

Name : Shanghai Hehui Safety Products Manufactu

Address : No. 8 Fengjin Road, Xidu Industrial Zone
Shanghai FOREIGN STATES 201401

Country : China

Chronology :

July 4th we received a letter from the NHTSA possible noncompliances with FMVSS No. 218, S5.3 and S5.6. July 5, 2018 contacted the manufacture of possibly defects with retention system and asked for testing of all sizes regarding VCAN V531. July 9, 2018 Factory responds and finds that retention system failed and replicated the failed results within the FMVSS No. 218 parameters. July 10, 2018 stopped all sales and contacted Amazon to stop selling the VCAN V531 immediately until further notice.

Description of Remedy :

Description of Remedy Program : Because this helmet was only sold through Amazon all helmets will be returned from the consumer to Amazon and will be destroyed. Remaining stock in Amazon warehouse will be returned to the agent (H&H Sports Protection USA INC.) and will be destroyed. Amazon will send out emails to all consumer that purchased this product and consumers will receive a full refund. H&H Sports Protection will refund all shipping and product cost to Amazon.

How Remedy Component Differs from Recalled Component : Only VCAN V531 XS, S, M, L, XXL with the manufacturing date (September, October, and November 2017) are affected. All other products in the past and future with different dates are not affected.

Identify How/When Recall Condition was Corrected in Production : The factory has concluded after reviewing production procedures that a chin strap sewing was modified to 3 passes and not 5 passes through the sewing machine to secure the chin strap in place, this intern cased the chin strap to fail during testing. All products from this production will be recalled and modification to future production will have additional sewn min of 5 passes to insure retention system will not fail. Also, all new production of the VCAN V531 will have additional 3 horizontal and 2 vertical line stitches with 5 passes each on each line stitch to insure the retention system will not fail in the future.

Recall Schedule :

Description of Recall Schedule : All notifications will be sent out at one time to all consumers that purchased the VCAN V531 through Amazon. All VCAN V531 helmets sold was to Amazon and they will send a mass email to all owners of the VCAN V531 by the end of January 8, 2020.

Planned Dealer Notification Date : OCT 25, 2019 - DEC 25, 2019

Planned Owner Notification Date : NOV 08, 2019 - JAN 08, 2020

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported