



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

November 12, 2019

Mr. Addison Nakhiengchanh  
Operations Manager  
H&H Sports Protection  
6032 Triangle Drive  
Commerce, CA 90033

NEF-150SS  
19E-073

**Subject:** Helmets May Not Protect Occupant/FMVSS 218

Dear Mr. Nakhiengchanh:

This letter serves to acknowledge H&H Sports Protection's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

VCAN/V531/9999

**Mfr's Report Date:** October 21, 2019

**NHTSA Campaign Number:** 19E-073

**Components:**

EQUIPMENT:MOTORCYCLE:HELMETS

**Potential Number of Units Affected:** 4,218

**Problem Description:**

H&H Sports Protection (H&H Sports) is recalling certain VCAN V531 motorcycle helmets in sizes XS, S, M, L, XL, and XXL, sold exclusively through Amazon. The helmet retention system may fail, allowing the helmet to separate from the wearer's head in the event of a crash. As such, these helmets fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 218, "Motorcycle Helmets."

**Consequence:**

A helmet that doesn't stay secured to the head can increase the risk of injury in the event of a crash.

**Remedy:**

Amazon will notify the helmet purchasers and instruct them to return the helmets for a full refund. The recall is expected to begin in November 2019. Owners may contact H&H Sports at 1-626-444-0107.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

We have received H&H Sports proposed owner notification letter and have approved it for distribution.

The information in your report suggests that (H&H Sports) may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6 Significant civil penalties can be assessed for this violation.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement