

# Part 573 Safety Recall Report

# 19E-072

**Manufacturer Name :** Hendrickson USA. L.L.C.

**Submission Date :** OCT 18, 2019

**NHTSA Recall No. :** 19E-072

**Manufacturer Recall No. :** 2019-01



## Manufacturer Information :

**Manufacturer Name :** Hendrickson USA. L.L.C.

**Address :** 500 Park Boulevard, Suite 1010

SUITE 1010 Itasca IL 60143-1285

**Company phone :** 630-773-9111

## Population :

**Number of potentially involved :** 186

**Estimated percentage with defect :** 75 %

## Equipment Information :

**Brand / Trade 1 :** Hendrickson

**Model :** CONNEX ST

**Part No. :** Multiple part number

**Size :** 25,000 lb. rated capacity

**Function :** Suspension/axle

**Descriptive Information :** A limited number of Hendrickson CONNEX ST trailer steerable suspension and axle systems include brake actuators (TSE Part No. 3030TLW30E-4071) supplied by TSE Brakes with flat mounting washers that may fracture under certain conditions.

**Production Dates :** OCT 12, 2018 - MAR 04, 2019

## Description of Defect :

**Description of the Defect :** Brake actuators (TSE Part No. 3030TLW30E-4071) supplied by TSE Brakes were equipped with flat mounting washers (for installation to vehicle brackets) that do not comply with TSE Brakes' specifications and may fracture under certain conditions.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** TSE Brakes advises any such fractures in the flat mounting washers may in some cases result in a loss of clamp load on the corresponding mounting bolt, which may reduce the output force from the brake actuator and potentially increase the stopping distance of the vehicle. Hendrickson and TSE Brakes have not received any field reports of any such washer fractures.

**Description of the Cause :** TSE Brakes advises fractured washers have failed due to hydrogen assisted cracking, caused by a combination of hydrogen embrittlement of the washer

coupled with a deformation of the washer when used with a slotted style bracket for vehicle applications.

Identification of Any Warning that can Occur : None identified by Hendrickson or TSE Brakes

## Supplier Identification :

### Component Manufacturer

Name : TSE Brakes, Inc.  
Address : 2310 Industrial Drive SW  
Cullman ALABAMA 35055  
Country : United States

## Chronology :

01/07/19: TSE Brakes sent to Hendrickson notification regarding NHTSA Campaign No. 18E-109.  
01/29/19: Hendrickson contained and ceased any further use of the identified population of affected TSE brake actuators in the manufacture of CONNEX ST suspension assemblies, based on TSE Brakes' preliminary dates and quantities of affected brake actuators shipped to Hendrickson.  
04/25/19: TSE Brakes sent to Hendrickson additional information confirming the dates and quantities of affected brake actuators shipped to Hendrickson.  
10/15/19: Hendrickson and TSE Brakes further conferred on updated information regarding the population of Hendrickson CONNEX ST suspensions likely equipped with affected TSE brake actuators and plans to contact Hendrickson's applicable trailer manufacturer customers.  
10/21/19: Hendrickson will start informally notifying its applicable trailer manufacture customers of this matter.

## Description of Remedy :

Description of Remedy Program : Hendrickson will notify its applicable trailer manufacture customers of this issue and request they and their applicable field end users contact TSE Brakes to order replacement brake actuator mounting washer and nut kits. TSE Brakes will manage and track the orders and shipments of all such replacement kits to applicable trailer manufacture and field end users. TSE Brakes will provide a standard allocation with labor hours for installation of the replacement kits.

How Remedy Component Differs from Recalled Component : The recalled brake actuators (TSE Part No. 3030TLW30E-4071) installed on the subject Hendrickson CONNEX ST systems are equipped with flat mounting washers that have a distinct manufacturer's marking/logo (as shown in TSE Brakes' Product Bulletin TSB# 2019-002). TSE Brakes' replacement flat mounting washers do not have the manufacturer's

Identify How/When Recall Condition was Corrected in Production : marking/logo.  
01/29/19: Hendrickson contained and ceased any further use of the identified population of TSE brake actuators in the manufacture of CONNEX ST suspension assemblies, based on TSE Brakes' preliminary dates and quantities of affected brake actuators shipped to Hendrickson.

## Recall Schedule :

Description of Recall Schedule : By 10/21/19, Hendrickson will start informally notifying its applicable trailer manufacture customers of this matter. Formal notification will start within 30 days thereafter.  
Planned Dealer Notification Date : NR - NR  
Planned Owner Notification Date : NR - NR

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : MAC Trailer Manufacturing, Inc.  
Address : 14599 Commerce Street  
Alliance OH 44601  
Country : US  
Company Phone : 800-297-7986,ext 206

Name : Trinity Trailer Mfg., Inc.  
Address : 7533 S. Federal Way  
Boise ID 83716  
Country : US  
Company Phone : 208-336-3666

Name : Wheelco Brake & Supply  
Address : Building #1, 610 South Marion Road  
Sioux Falls SD 57106  
Country : US  
Company Phone : 605-275-9206

Name : Tremcar Inc.  
Address : 790, Avenue Montrichard  
St-Jean-sur-Richelieu, Québec 00 J2X 5G4  
Country : CA  
Company Phone : 450-347-7822,ext 239

Name : Stargate Manufacturing Inc.

Address : 140 Market Dr.

Milton, Ontario 00 L9T 3H5

Country : CA

Company Phone : 905-636-6888,ext 34

\* NR - Not Reported