## **DEFECT INFORMATION REPORT**

573.6(c)(1)

Name of manufacturer:

Thai Honda Manufacturing Co., Ltd.

Manufacturer's agent:

John Turley

American Honda Motor Co., Inc.

1919 Torrance Blvd.

Torrance, CA 90501-2746

573.6(c)(2)

Identification of potentially affected vehicle equipment:

Component:

Honda Genuine Accessory Rear Carrier for 2019MY Monkey

Part No.:

08L70-K0F-A00

Country of Origin:

Thailand

Manufacturer:

Chaiyoot Factory (1988) Co., Ltd.

Description of the basis for the determination of the recall population:

The recall population was determined based on manufacturing records.

Description of how the vehicle equipment differ from similar equipment not included in the recall:

All accessory rear carriers are subject to recall. Although the rear carrier was designed specifically for 2019MY Monkey motorcycles, it is possible for the rear carrier to be installed on 2020MY Monkey motorcycles. Because accessory rear carrier sales are not tied to specific VINs, owners of all identified 2019MY and 2020MY Monkey motorcycles will be notified of the recall.

573.6(c)(3)

Total number of potentially affected vehicle equipment:

645

573.6(c)(4)

Percentage of affected vehicle equipment that contain the defect:

100%

573.6(c)(5)

**Defect description:** 

The carrying capacity for the Honda Genuine Accessory rear carrier is lower than specification. As a result, the rear carrier could fracture when carrying less than its stated maximum capacity. If the rear carrier fractures while the motorcycle is underway, the rear carrier could either interfere with the motorcycle or fall into traffic, increasing the risk of a crash.

REVIEWED BY:
JOHN TURLEY
Oct. 17-2019
Aph Turky

573.6(c)(6)

## **Chronology:**

May to June 2019

Honda received the first report of a broken rear carrier from the Japanese market and launched an investigation.

July 2019

Three additional reports of a broken rear carrier were received from the Japanese market.

August 2019

Preliminary analysis suspected improper design specifications reduced the strength of the rear carrier and made it susceptible to fracture, even when carrying less than the stated maximum capacity of 3 kg. Honda continued its investigation.

October 10, 2019

Honda determined that a defect related to motor vehicle safety existed and decided to conduct a safety recall.

As of October 10, 2019, Honda has not received any warranty claims or field reports, nor any reports of injuries or crashes related to this issue from the U.S. market.

573.6(c)(8)

## **Program for remedying the defect:**

Registered owners of all 2019MY and 2020MY Monkey motorcycles will be contacted by mail and, if they have purchased the Honda Genuine Accessory rear carrier, will be asked to immediately stop using the rear carrier. The owner can take their motorcycle to a Honda Powersports dealer and have the rear carrier uninstalled for free or uninstall the rear carrier themselves. Owners will also be notified to return the rear carrier to a dealer for reimbursement. No replacement rear carrier will be available.

Because the Honda Accessories warranty would have provided a free repair for the problem addressed by this recall, without any payment by the owner, reimbursement for pre-notification repairs will not be offered. Owners who did not purchase the Honda Genuine Accessory rear carrier are not affected by this recall.

The estimated date to start notification to dealers: October 14, 2019
The estimated date to start notifications to owners: December 16, 2019

573.6(c)(10)

## Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final customer notification letter and other dealer communication will be submitted to your office as soon as possible.

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number: KK5