

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5274
URGENT - DISTRIBUTE IMMEDIATELY

Date: January 8, 2020

Subject: N192223230 - Safety Recall
Incorrect Service Ignition Key

Models: 2010 – 2015 Chevrolet Camaro

To: All General Motors Dealers

General Motors is releasing Safety Recall N192223230 today. The total number of U.S. vehicles involved is approximately 10,736. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery September 19, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in early February 2020.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 8, 2020. Please hold all warranty transactions until VINs in IVH have been updated to "Open" status.

END OF MESSAGE

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