

## IMPORTANT SAFETY RECALL

This notice applies to your motor vehicle equipment, Serial Number <u>MX00219379</u>

Date: November 15, 2019

Safety Recall Number: 19E-063

Dear CM Truck Beds truck bed Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Contract Manufacturer, LLC d/b/a CM Truck Beds (CM Truck Beds), has decided that a defect which relates to motor vehicle safety exists in certain 2019 CM Truck Bed 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF aluminum truck beds. The aluminum angle attachment brackets which connect the truck bed to the sub frame are too thin. If one or several of the brackets fail and goes undetected, the truck bed could shift, tilt or become detached from the sub frame of the truck bed. Should the bed shift, tilt or become detached, it could cause the truck bed to become separated from the vehicle. If the customer continues to operate the vehicle after noticing any of these issues, the truck bed may become separated from the vehicle and result in a vehicle crash. A failure of the angle brackets could result in accidental damage to include personal injury, death and/or property damage.

Your truck bed has been identified as included in this recall. You are advised not to use the truck bed for any purpose and to immediately contact CM Truck Beds to schedule the required repair. Please contact CM Truck Beds Warranty, Kingston, Oklahoma at 1-833-268-7825 immediately to schedule a repair.

The defect will be remedied by your authorized CM Truck Beds dealer or representative, who will install the replacement angle bracket kits. The work will take about one (1) hours to complete. However, additional time may be required depending on how dealer appointments are scheduled and processed. To make the appointment to schedule the necessary angle bracket repair, which will be performed at no charge to you, please do the following:



Call Contract Manufacturer, LLC toll free at 1-833-268-7825 or our regular phone number at 580-594-5637 for the location of your closest CM Truck Beds dealer, or authorized representative, who will perform the repair. You should call the same number if you have any problem obtaining the needed repair. DO NOT USE THE TRUCK BED FOR ANY PURPOSE.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact CM Truck Beds at 1-833-268-7825.

Upon completion of the necessary repair, the dealer or CM Truck Beds authorized representative will notify Contract Manufacturer, LLC that your truck bed has been repaired.

If you no longer own the subject truck bed, please provide CM Truck Beds with the new owner's information (if known), either by mail to the address listed above, by email to recall@cmtruckbeds.com or by fax to (580) 564-7491. If the new owner information is unknown, simply notify CM Truck Beds that you no longer own the subject truck bed.

If you believe that Contract Manufacturer, LLC has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, S.E. Washington, DC 20590

> or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

Contract Manufacturer, LLC d/b/a CM Truck Beds

Kingston, OK 73439 103 Titan Road CM Truck Beds - Kingston

## SAFETY RECALL NOTICE

Cole man Creek Farm 725 East Creamery Road Ferkasie, PA 18944

## IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance With Federal Law

