

# Part 573 Safety Recall Report

# 19E-063

**Manufacturer Name :** Contract Manufacturer, LLC**Submission Date :** OCT 01, 2019**NHTSA Recall No. :** 19E-063**Manufacturer Recall No. :** NR**Manufacturer Information :**

Manufacturer Name : Contract Manufacturer, LLC

Address : 200 County Road  
PO Box 680 Madill OK 73446

Company phone : 580-795-5536

**Population :**

Number of potentially involved : 449

Estimated percentage with defect : 100 %

**Equipment Information :**

Brand / Trade 1 : CM Truck Bed

Model : 171-ALSK, 171G-ALGS, 173-ALRD and 173G-ALGF

Part No. : See attached

Size : NR

Function : NR

**Descriptive Information :** The subject truck beds are aluminum and connected to a steel sub frame via aluminum angle attachment brackets. Brackets on beds subject to recall were fabricated from 1/8" thickness material instead of 1/4" material as specified in the design. The material was put in use in May, 2019. The material subject to this notice was completely exhausted on August 20, 2019. The material was only shipped to the Madill, Oklahoma manufacturing facility.

Upon investigation, the recalled models were selected because they were the only models manufactured during a particular period after the receipt the incorrect material was put into the supply line and subsequently used up; and manufactured at the Madill, Oklahoma facility.

Production Dates : MAY 01, 2019 - AUG 31, 2019

**Description of Defect :**

**Description of the Defect :** The subject truck beds are aluminum and connected to a steel sub frame via aluminum angle attachment brackets. Brackets on beds subject to recall were fabricated from 1/8" thickness material instead of 1/4" material as specified in the design.

FMVSS 1 : NR

FMVSS 2 : NR

**Description of the Safety Risk :** Load weights on the truck bed, along with vibration during use, has the potential to cause excessive stresses and fatigues cracking on the thinner bracket material. If one or several of the brackets fail and goes undetected, the truck bed could shift, tilt or become detached from the sub frame of the truck bed. Should the bed shift, tilt or become detached, it could cause the truck bed to become separated from the vehicle. If the customer continues to operate the vehicle after noticing any of these issues, the truck bed may become separated from the vehicle and result in a vehicle crash.

**Description of the Cause :** Incorrect thickness material was received from the vendor and used for the brackets that connect the underside of the bed to the sub frame.

**Identification of Any Warning that can Occur :** Customers may notice an imbalanced shift in the truck bed on the truck frame, an unusual twist in the bed or the headache rack shifted away from the cab of the vehicle.

## Supplier Identification :

### Component Manufacturer

Name : N/A - didnt mean to click

Address : NR

NR

Country : NR

## Chronology :

On or about September 4, 2019, CM Truck Bed Warranty received a customer complaint that there was cracking of the material that connects the bed and the runners. Immediately upon notification of this incident, CM Truck Beds began an investigation, which included a review of warranty records and inspection of subject aluminum truck beds.

## Description of Remedy :

**Description of Remedy Program :** Four (4) ¼” brackets will be supplied, which will be bolted to both the chassis of the bed and the deck of the bed, which will supplement the existing OEM bracketry. Once installed, these new brackets will be the primary attachment of the deck to the frame. The brackets to be used to remedy the defect will be ¼” thick as specified in the original design. CM is excluding reimbursement for costs because the original warranty on the affected units would provide for a free repair of this issue.

**How Remedy Component Differs from Recalled Component :** The subject truck beds are aluminum and connected to a steel sub frame via aluminum angle attachment brackets. Brackets on beds subject to recall were fabricated from 1/8” thickness material instead of ¼” material

as specified in the design. The material was put in use in May, 2019. The material subject to this notice was completely exhausted on August 20, 2019. The material was only shipped to the Madill, Oklahoma manufacturing facility. The brackets to be used to remedy the defect will be ¼” thick as specified in the original design.

Identify How/When Recall Condition was Corrected in Production : On August 20, 2019, the insufficient bracket material was no longer available for use.

## Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : OCT 16, 2019 - NR

Planned Owner Notification Date : NOV 15, 2019 - NR

## Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

\* NR - Not Reported