

IMPORTANT SAFETY RECALL

Mopar Rear Bed Step Kit

V93/NHTSA 19E-059

Dear [Name],

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

FCA US has decided that a defect, which relates to motor vehicle safety, exists in certain Mopar Rear Bed Step Kits (part number 82215289AB) intended for use on 2019 model year Ram 1500 pickup trucks.

It is extremely important to take steps now to repair your vehicle to ensure the safety of you and your passengers.

YOUR SCHEDULING OPTIONS

- 1. RECOMMENDED OPTION**
Call your authorized Chrysler / Dodge / Jeep® / RAM Dealership
- 2. Call the FCA Recall Assistance Center at 1-800-853-1403. An agent can confirm part availability and help schedule an appointment**
- 3. Visit recalls.mopar.com or download the Mopar Owner's Companion App.**

Get access to recall notifications, locate your nearest dealer, and more through this website or Mopar Owner's Companion App. You will be asked to provide your Vehicle Identification Number (VIN) to protect and verify your identity.

DEALERSHIP INSTRUCTIONS

Please reference Safety Recall V93.

WHY DOES MY VEHICLE NEED REPAIRS?

FCA US records indicate that you may have purchased an aftermarket Mopar Rear Bed Step Kit for your vehicle ^[1]. Installation of the suspect Mopar rear bed step kit can change the load path through the vehicle's frame during a rear impact event, and may cause the rear suspension control arms to buckle, potentially resulting in unintended contact with the fuel tank. **Damage to the fuel tank could potentially result in a fuel leak, which in the presence of an ignition source, may lead to a vehicle fire, increasing the risk of injury to occupants and persons outside the vehicle, as well as property damage.**

HOW DO I RESOLVE THIS IMPORTANT SAFETY ISSUE?

FCA US will replace your Mopar Rear Bed Step Kit ^[2] free of charge (parts and labor). To do this, your dealer will exchange an uninstalled suspect bed step or replace an installed suspect bed step with a new bed step of a different design. We recommend that you schedule a service appointment to minimize your inconvenience. Please bring your Mopar Rear Bed Step Kit or vehicle with Mopar Rear Bed Step Kit installed and this letter with you to your dealership.

**TO SCHEDULE YOUR FREE REPAIR,
CALL YOUR CHRYSLER, DODGE, JEEP OR RAM DEALER TODAY**

WHAT IF I ALREADY PAID TO HAVE THIS REPAIR COMPLETED?

If you have already experienced this specific condition and have paid to have it repaired, you may visit www.fcarecallreimbursement.com to submit your reimbursement request online. ^[3] Once we receive and verify the required documents, reimbursement will be sent to you within 60 days. If you have had previous repairs performed and/or already received reimbursement, you may still need to have the recall repair performed.

We apologize for any inconvenience, but are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Assistance/Field Operations
FCA US LLC



Mr. Mrs. Customer
1234 Main Street
Hometown, MI 48371

[1] If you no longer own this vehicle, please help us update our records. Call the FCA Recall Assistance Center at 1-800-853-1403 to update your information.

[2] If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

[3] You can also mail in your original receipts and proof of payment to the following address for reimbursement consideration: FCA Customer Assistance, P.O. Box 21-8004, Auburn Hills, MI 48321-8007, Attention: Recall Reimbursement.

Note to lessors receiving this recall notice: Federal regulation requires that you forward this recall notice to the lessee within 10 days.