



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 5, 2019

Mr. Kevin White  
Global Quality Systems  
Meritor, Inc.  
2135 West Maple  
Troy, MI 48084

NEF-150KL  
19E-049

**Subject:** Axles May Fracture/Loss of Vehicle Control

Dear Mr. White:

This letter serves to acknowledge Meritor, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MERITOR/FRONT NON DRIVE STEER AXL/9999

**Mfr's Report Date:** July 26, 2019

**NHTSA Campaign Number:** 19E-049

**Components:**

SUSPENSION:FRONT

**Potential Number of Units Affected:** 51

**Problem Description:**

Meritor, Inc. (Meritor) is recalling certain Non Drive Front Steer Axles, model number FF967. The axles missed the heat treating operation during manufacturing, reducing their strength and possibly causing the axles beam to fracture.

**Consequence:**

Fracture of the axle beam can cause a loss of vehicle control, increasing the risk of a crash.

**Remedy:**

Meritor will notify the affected vehicle manufacturers, and will inspect and replace the axles, free of charge. The recall is expected to begin in August 2019. Owners may contact Meritor customer service at 1-866-668-7221.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at [kristin.lepper@dot.gov](mailto:kristin.lepper@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement