

## Debbie Kauffman

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**From:** Debbie Kauffman  
**Sent:** Monday, August 05, 2019 3:28 PM  
**To:** abrindley@campingworld.com  
**Cc:** Cathy Sutton  
**Subject:** Orbital/You Turn Rubber Pin Box Bolt Recall

Good Afternoon,

MORryde is issuing a safety recall for the Orbital Rotating Pin Box / You Turn Rotating Pin Box. We've found that there's the potential of an incorrect bolt being used during production, a 1 3/4" bolt vs. 2" bolt, which if the rotating pin box has been unlocked and allowed to rotate, the shorter bolt can allow the wedge that locks out the rotation of the pin box to break free from the pin box, thus allowing the rotating pin box to rotate in two places. This can cause property damage or personal harm. The expected failure rate of this recall is low but MORryde errs on the side of safety and takes any potential safety risk seriously. The production dates affected by this recall are 3/16/2018 – 7/15/2019 and the purchase orders that affect you are below.

Part Id	Customer Id	Order Id	PO Number	Ship Qty	Shipped Date	Part Description
RTPB77-1622-05	CAMPING WORLD	646963	2724085	1	08/30/2018	*N*RTPB83-1622 W/HRDWR

Please let me know if any of the inventory is still at your warehouse or if it's been sold to a dealer. If sold to a dealer, please provide the dealer information so we can get the retail information to send out the safety recall notice. If inventory is still at your warehouse, we'll issue an RGA to bring back the recalled part for inspection, fix if needed and return back to you. Thank you so much for your assistance in this matter.

Thank you,

## Debbie Kauffman

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