

Part 573 Safety Recall Report

19E-047

Manufacturer Name : MORryde International, Inc.

Submission Date : SEP 06, 2019

NHTSA Recall No. : 19E-047

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : MORryde International, Inc.

Address : 1966 Sterling Avenue

Elkhart IN 46516

Company phone : (574) 293-1581

Population :

Number of potentially involved : 2,766

Estimated percentage with defect : 1 %

Equipment Information :

Brand / Trade 1 : MORryde

Model : You Turn Rotating Pin Box, Orbital Rotating Pin Box

Part No. : multiple

Size : NR

Function : NR

Descriptive Information : The population was determined by the date the bolts were received until the date the bolts were removed. They have the potential to have the wrong bolt in them.

Production Dates : MAR 16, 2018 - JUL 15, 2019

Description of Defect :

Description of the Defect : A 1-3/4" long bolt was used in place of a 2" long bolt.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the rotating pin box has been unlocked and allowed to rotate, the shorter bolt can allow the wedge that locks out the rotation of the pin box to break free from the pin box, thus allowing the rotating pin box to rotate in two places. This can cause property damage or personal harm.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : NR
Address : NR
NR
Country : NR

Chronology :

On 6/24/2019, a consumer notified MORryde of an incident where a bolt broke free from the pin box allowing the orbital rubber pin box to pivot in two locations. MORryde requested more information which was received on 7/15/2019. On 7/15/2019, MORryde had a special safety compliance meeting to review this issue. It was decided that it was a safety related item and a recall needed issued.

Description of Remedy :

Description of Remedy Program : We're issuing a safety recall to have all affected units inspected. If upon inspection the incorrect bolt was used, MORryde will send the replacement bolts at no charge and pay for the repair as well as the inspection.

How Remedy Component Differs NR
from Recalled Component :

Identify How/When Recall Condition NR
was Corrected in Production :

Recall Schedule :

Description of Recall Schedule : Working with OEM's for VIN listings but the OEM's will handle owner notifications. For distributors, MORryde is working with the distributors for dealer and owner information to send out owner notifications.

Planned Dealer Notification Date : JUL 19, 2019 - AUG 09, 2019

Planned Owner Notification Date : AUG 09, 2019 - SEP 13, 2019

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR
Address : NR
NR
Country : NR
Company Phone : NR

* NR - Not Reported