

# IMPORTANT SAFETY RECALL NOTICE

7/18/2019

Subject: Potential for loose upper shock mount on Fire Truck Independent Front Suspensions

Reyco Granning LLC has decided that a defect which relates to motor vehicle safety exists in Fire Truck Independent Front Suspension (FT IFS) modules manufactured by Reyco Granning from December 01, 2014 to July 01, 2019.

### What is the issue?

Reyco Granning has learned that FT IFS modules manufactured during the affected timeframe could have loose upper shock joints. If loose upper shock joints are not detected, they may eventually separate from their mating part, which could result in collateral damage including loss of steering assist. Reyco Granning has notified NHTSA of this condition. This recall notice applies to FT IFS modules which have been identified as being purchased from Reyco Granning by your company within the timeframe listed above. A list of the serial numbers of FT IFS modules manufactured within the affected timeframe and sold by Reyco Granning to your company is attached as Exhibit A in the individual OEM letter of notification.

### What are we asking your company to do?

Reyco Granning recommends that impacted OEMs conduct their own safety-related defect determination with respect to the vehicles in which the affected FT IFS units were installed, and that the impacted OEM file its own defect information report with NHTSA under 49 CFR Sections 573.3(f) and 573.6.

We also recommend that impacted OEMs conduct a recall of the vehicles in which it installed affected FT IFS units, so that they can have the hardware in the upper shock pocket replaced. Inspection and repair procedures are described in the attached Service Bulletin.

#### What will we do?

Reyco Granning will support the inspection and repair effort as set forth in the attached Service Bulletin, and is ready to begin that support immediately. Please review the Service Bulletin attached to this letter, which addresses:

- Proper Correction Method
- Authorized Labor Allocation
- Inspection Tools Required
- Repair Tools Required
- Inspection and Repair Instructions

As you are aware, it is a violation of Federal law to deliver any of the FT IFS modules covered by this recall notice, or vehicles incorporating such modules, under a sale or lease until the identified defect is remedied.

Thank you for your prompt attention regarding this important matter. Please contact me at (417) 461-4762 with any questions or concerns.

Sincerely, Will Seeger VP Sales

## <u>EXHIBIT A</u>

Affected E-One Serial Numbers:

2006206
2006986 2006640
2006640
2007461 2007462
2007402
2007319
2007893
2009238
2009018
2010194
2010003
2011150
2011124
2011557
2011564
2011045
2012175
2012166
2011012
2010860
2010868
2013822 2014962
2014962 2015113
2015115
2015592
2010110
2016372
2017390
2017451
2018401
2017196
2017189
2017994
2018491
2018660
2020396
2020979