

CravenSpeed

IMPORTANT SAFETY RECALL - Remedy Available



Recall Campaign No. 19E0-44: Fiat 500 Short Shifter

To our Customers:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Out of an abundance of caution, CravenSpeed has decided that a defect which relates to motor vehicle safety exists in our Short Shifter for Fiat 500's. This defect has affected only .5% of the shifters manufactured and sold prior to September 2017. There have not been any injuries due to this defect but it is important to us to get these items replaced, so that you do not experience any issues related to the potential for this item to fail.

DESCRIPTION OF PROBLEM

The issue is the stainless steel shaft portion of your shifter. At the point where the curved arm attaches to the shifter shaft there is a hole drilled completely through for the arm to attach. The shaft can break at this weak point.

NEXT STEPS

- 1. Please review your records for the names, addresses, email addresses, or telephone numbers of any consumers to whom you may have sold one of the affected units. Please furnish this information to CravenSpeed. We will be obliged to send them notification of the defect and the fact that their shifter can be replaced free of charge.**
- 2. Please inspect your inventory. The through hole is not able to be identified visually since it is covered by the curved arm at attaches at that point. If you have any inventory which MAY have been sold to you before September 2017 please allow us to replace it for you free of charge.**

We are very sorry to inconvenience you in this manner, but we really want to be sure that there is no potential for anyone to be injured or have their Fiat out of commission due to the defect described. If you are able to send us any information you have that would assist us in contacting customers who may be affected by this recall then CravenSpeed will handle all the time and expense of replacing these items instead of that responsibility falling to your business. We really appreciate you working with us to make sure we can reach any many shifter owners as possible.