

Part 573 Safety Recall Report

19E-031

Manufacturer Name : General Motors LLC

Submission Date : JUN 03, 2019

NHTSA Recall No. : 19E-031

Manufacturer Recall No. : N192217500



Manufacturer Information :

Manufacturer Name : General Motors LLC

Address : 29427 Louis Chevrolet Road
MAIL CODE 480-210-2V WARREN MI
48093

Company phone : 586-596-1733

Population :

Number of potentially involved : 6,767

Estimated percentage with defect : 100 %

Equipment Information :

Brand / Trade 1 : Rugged Liner

Model : Tri-fold hard tonneau cover

Part No. : see remedy

Size : standard and short bed

Function : NR

Descriptive Information : This recall includes hard, tri-fold tonneau covers intended for 2019 model-year 1500 series (LD) models and 2500/3500 series (HD) models of the Chevrolet Silverado and GMC Sierra vehicles. The suspect Tonneau covers were identified through GM's parts tracking system.

Forty-four hundred forty-one 2019 model-year Chevrolet Silverado 1500 vehicles are known to be affected by this recall.

Two 2020 model-year Chevrolet 2500/3500 vehicles are affected by this recall.

Eighteen hundred seventy-two 2019 model-year GMC Sierra 1500 vehicles are known to be affected by this recall.

Two 2020 model-year GMC Sierra 2500/3500 vehicles are affected by this recall.

Four hundred fifty parts were not associated with a specific VIN at the time of sale.

Production Dates : FEB 21, 2018 - APR 12, 2019

Description of Defect :

Description of the Defect : General Motors has decided that a defect which relates to motor vehicle safety exists in certain tri-fold tonneau covers sold as accessories for 2019 model-year Chevrolet Silverado and GMC Sierra 1500 series (LD) trucks and 2020 model year 2500/3500 series (HD) trucks. The tonneau cover may become loose and could detach from the pickup bed while driving.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the tonneau cover detaches from a moving vehicle and falls into a roadway it may increase the risk of a crash.

Description of the Cause : The tonneau cover's attachment system may not sufficiently secure the tonneau cover when exposed to vibration and wind forces. As a result, the attachments may loosen and disengage.

Identification of Any Warning
that can Occur : NR

Supplier Identification :

Component Manufacturer

Name : Rugged Liner, Inc

Address : 200 Universal Drive
Owosso MICHIGAN 48867

Country : United States

Chronology :

On March 6, 2019, GM received two reports that a hard, tri-fold tonneau cover detached from 2019 Silverado/Sierra light-duty trucks at highway speeds. On March 7, GM's Brand Quality Manager submitted this report to GM's Speak Up For Safety (SUFS) program. Between March 22 and April 5, 2019, GM learned of three more related reports of tonneau covers becoming loose or detaching while driving. On April 9, 2019, GM opened a safety investigation. GM received two additional reports of tonneau-cover issues on April 11 and 13, 2019. Following an analysis of field data and a review of the investigation in GM's Global Open Investigation Review, on April 17, 2019, GM instructed dealers to stop the sale, installation, and delivery of these tonneau covers and all vehicles on which the tonneau cover had been installed as an accessory. On April 18, 2019, GM's Safety Field Action Decision Authority (SFADA) decided to conduct a safety recall.

Description of Remedy :

Description of Remedy Program : GM will provide owners with improved attachments that will resist loosening while driving. Pursuant to 577.11, GM will provide reimbursement to owners for repairs according to the plan submitted on May 19, 2017.

How Remedy Component Differs
from Recalled Component : The improved attachments resist loosening while driving.
Recalled Component Name: COVER PKG-PUBX FLDG TOP
Recalled Component Description: Tri-Fold Hard Tonneau Cover
Recalled Component Part Number: 84060327, 84060328, 84228325,

84679035

Recalled Component Country of Origin: China

Identify How/When Recall Condition was Corrected in Production : On April 17, 2019, dealers were instructed to stop sale, installation, and delivery of this tonneau cover design, including any vehicles with this design installed.

Recall Schedule :

Description of Recall Schedule : Dealers were notified of a stop sale on April 17, 2019. Dealers will be notified of the recall on April 25, 2019. GM plans to mail owner notification letters on May 28, 2019.

Planned Dealer Notification Date : APR 25, 2019 - APR 25, 2019

Planned Owner Notification Date : MAY 28, 2019 - MAY 28, 2019

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported