

Part 573 Safety Recall Report

19E-029

Manufacturer Name : Triumph Motorcycles America, LTD

Submission Date : APR 15, 2019

NHTSA Recall No. : 19E-029

Manufacturer Recall No. : 0033



Manufacturer Information :

Population :

Manufacturer Name : Triumph Motorcycles America, LTD

Address : 100 Hartsfield Centre Parkway

Suite 200 Atlanta GA 30354

Company phone : 678-854-2010

Number of potentially involved : 500

Estimated percentage with defect : 3 %

Equipment Information :

Brand / Trade 1 : Triumph

Model : Thruxton 1200

Part No. : A9708301

Size : NR

Function : NR

Descriptive Information : The recall population was determined from factory production records. The front fairing kit contains two conduits used to conceal electrical wiring. The remedy component include larger apertures in the conduit than the recalled component.

Production Dates : APR 14, 2016 - APR 05, 2019

Brand / Trade 2 : Triumph

Model : Thruxton 1200 R

Part No. : A9708412

Size : NR

Function : NR

Descriptive Information : As A9708301

Production Dates : APR 06, 2016 - APR 05, 2019

Description of Defect :

Description of the Defect : The 2 conduits used to contain electrical wiring in these aftermarket fairing kits have insufficient clearance and may cause damage to the wiring.

FMVSS 1 : 123 - Motorcycle controls and displays

FMVSS 2 : NR

Description of the Safety Risk : Damaged wiring may lead to an engine stall or loss of the headlight or turn signals, increasing the risk of a crash.

Description of the Cause : In designing the conduit apertures to accommodate the wiring, insufficient clearance was specified.

Identification of Any Warning that can Occur : None

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

April 2019 - Whilst preparing components for a future model, Triumph's Accessories Department identified a potential concern with the fairing and advised Triumph's Quality Department. The Quality Department undertook testing to better understand the concern.

April 5th 2019. A Meeting was convened to review results of testing and a meeting of the Recall Committee was arranged to consider the effect on rider safety.

April 9th 2019. Triumphs Recall Committee decided to conduct a safety recall to address this issue. There have been no reports of accidents or injuries related to this concern.

Description of Remedy :

Description of Remedy Program : 1. Dealers with unsold kits in their inventory will be asked to quarantine and scrap the conduit components and order replacement conduits. Dealers will also be asked to use their internal records to identify and notify affected owners (using a NHTSA-approved owner letter supplied by Triumph) and to arrange for replacement conduits to be supplied and, where installed on a customer motorcycle, fitted free of charge as soon as possible.

How Remedy Component Differs from Recalled Component : The remedy component (Part No. A9708524 (Thruxton) and A9708522 (Thruxton R)) includes larger apertures than the recalled component.

Identify How/When Recall Condition was Corrected in Production : not applicable

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : APR 19, 2019 - APR 26, 2019

Planned Owner Notification Date : APR 26, 2019 - APR 30, 2019

Purchaser Information :

The following manufacturers purchased this defective/noncompliant equipment for possible use or installation in new motor vehicles or new items of motor vehicle equipment:

Name : NR

Address : NR

NR

Country : NR

Company Phone : NR

* NR - Not Reported