



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 22, 2019

Mr. Kyle Cooper
Cush Corp
1001 Falconcrest Ct
Nixa, MO 65714

NEF-150MR
19E-028

Subject: Wheel End Separation from Axle

Dear Mr. Cooper:

This letter serves to acknowledge Cush Corp's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AXN/TRAILER AXLE/9999

Mfr's Report Date: April 12, 2019

NHTSA Campaign Number: 19E-028

Components:

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

Potential Number of Units Affected: To be Determined

Problem Description:

Cush Corp is recalling certain suspension systems that use AXN Heavy Duty Trailer Axles, model numbers TA250T67E7658034 and TA250T67E7658035. The wheel end nut locking device on these trailers may not have been properly installed, allowing the wheel end to separate from the axle.

Consequence:

If the wheel end separates from the axle, it can increase the risk of a crash.

Remedy:

Cush Corp will notify owners, and AXN dealers will inspect the locking clip to ensure its proper installation, correcting it as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact AXN customer service at 1-502-882-9122 or Cush Corp at 1-417-724-1239.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- The total number of products (i.e. Cush Corp's suspension systems) potentially containing the defect or noncompliance (49 CFR 573.6 (c)(3)).
- The percentage of products estimated to contain the defect or noncompliance (49 CFR 573.6 (c)(4)).
- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.
- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall with a letter that complies with 49 CFR Part 577. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).
- Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement