

November 1, 2019

## վեկերակրոփներկվերևակիրակներինի

\*\*\*\*AUTO\*\*ALL FOR AADC 400



Engines eligible for Cummins Campaign #C2127/NHTSA Recall No. 19E020:

Engine Serial Number	Vehicle Model	Vehicle Identification Number
743	4300 4X2	1HTM
743	4300 4X2	1HTM

Cummins Inc. Box 3005

Columbus, IN 47202-3005 USA

Mail Code: 40911 Phone: 1 800 CUMMINS care.cummins.com



# \*\*\* IMPORTANT SAFETY RECALL\*\*\* NHTSA Recall No. 19E020 Cummins Campaign #C2127

November 1, 2019

Dear Cummins Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Cummins Inc. has decided that a defect which relates to motor vehicle safety exists in certain B6.7 diesel engines that were manufactured between December 16, 2015 and February 25, 2019 and equipped with fuel module option FS90301 or FS90453.

Cummins previously mailed you an interim notice advising you of this recall and informing you that you would receive this second notice when the remedy is available.

This notice applies to your engine(s) listed on the enclosed Engine/Vehicle list.

#### WHY IS A RECALL BEING CONDUCTED?

Fuel module options FS90301 and FS90453 contain an electric fuel heater. Internal electrical arcing within the fuel heater may create sufficient heat inside the fuel heater to cause plastic in the fuel heater to melt and potentially catch fire. It may also cause an engine stall. A fire, if undetected and uncontained, presents an increased risk of personal injury. An unexpected engine stall may increase the risk of a crash. If this condition exists, melting of the fuel heater may be visible during a service event, smoke may precede or accompany a fire or the engine may become increasingly difficult to start.

#### WHAT ARE WE DOING ABOUT THE PROBLEM?

Cummins has released field Safety Campaign #C2127 "B6.7 MY2017 Fuel Heater Safety Campaign" to correct this condition. The remedy will consist of the following: (1) change the fuse in the vehicle to a 30A fuse, including installing revised fuse size information in the vehicle owner's manual and, in school bus applications, the vehicle fuse map, (2) reverse the polarity of the wiring to the fuel heater, (3) install a new fuel heater and (4) put a white paint dot on the fuel heater connector on the OEM wire harness (to readily identify units which have had the recall completed). Repair parts are currently available at Cummins Distributors and authorized Warranty Dealers. The repair will be completed free of charge (parts and labor) and most applications will require approximately 1 hour to complete.

#### WHAT SHOULD YOU DO?

Contact the nearest Cummins Distributor or authorized Warranty Dealer to arrange to have this campaign performed on your engine. The distributor or dealer will work with you to schedule the best date to complete this repair.

In the meantime, as described in the interim notice, Cummins advises you to mitigate the safety risk by disabling the fuel heater by removing the fuse. For further information, contact your local Cummins service location at the number below (Reference TSB190038).

Federal law requires vehicle lessors receiving this recall notice to forward a copy of this notice to the lessee within ten (10) days. Also, it is a violation of Federal law for a dealer to deliver a new vehicle or equipment covered by this recall notice under a sale or lease until the defect has been remedied.

If you previously paid to have this recall performed on your vehicle, you may be eligible for reimbursement. Please contact Cummins Care at the number below for more information.

### WHO SHOULD YOU CONTACT IF YOU HAVE FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your local Cummins Distributor or authorized warranty dealer. You may also contact Cummins Care at 1-800-CUMMINS (1-800-286-6467), or visit our website at care.cummins.com.

If you have a complaint relative to this recall, you may report it to the following:

Administrator National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>.

If you are no longer the owner of the engine or vehicle listed in the table below, please forward this notice to the new owner or provide the new owner's contact information to Cummins so that we can notify them of this recall.

Cummins is taking this action in the interest of safety and satisfaction with our products. We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

Campaign Administrator Cummins Inc.