



IMPORTANT SAFETY RECALL

April 12, 2019

VIA FIRST CLASS MAIL



Re: NHTSA Recall # 19E012

Dear [REDACTED]:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Dana, Inc. ("Dana") has decided that a defect which relates to motor vehicle safety exists in certain Ultimate Dana 44™ Front Axles sold to aftermarket customers for use in some Jeep® Wrangler® vehicle applications. The axles subject to this notice were manufactured between December 14, 2015 and February 20, 2019, with the following part numbers:

- 10010455
- 10010519
- 10010520
- 10010521
- 10010522
- 10010742
- 10031144
- 10032861
- 10032862
- 10032863
- 10032864
- 10032865
- 10032866
- 10048820
- 10048821
- 10048822

- 10048823
- 10048824
- 10048825
- 2018543-10
- 2018543-3
- 2018543-5
- 2018543-6
- 2018543-7
- 2018543-8
- 2018543-9

Axles subject to this notice can experience a pinion tail bearing seizure. In that event, the axle may not be able to rotate, which could affect a vehicle operator's control. This increases the risk of a crash without prior warning.

Given this potential issue, Dana is voluntarily recalling the subject axle units. To promote your safety and satisfaction with your equipment, we ask that you please do not drive a vehicle equipped with an axle subject to this notice, and have your vehicle towed at Dana's expense to a service center for repair as soon as possible.

At no charge to you, the service center will repair your axle by (1) removing the axle cover and draining out the oil; (2) providing oil directly into the cavity of the tail bearing; (3) replacing the cover; and (4) completing the oil fill procedure identified in the installation manual. Instructions directing service centers on remedying the axles are immediately available. It will take approximately 30-45 minutes to repair the axle.

Dana recommends that vehicle owners present their axles for repair at the following service centers:

- 4WP
 - Website: <https://www.4wheelparts.com/stores/find-a-store>
 - Phone: 1-877-474-4821
- A&A Auto Stores
 - Website: <http://www.aaautostores.com/StoreLocator.aspx>
 - Phone: 1-888-675-0115
- Northridge 4x4
 - Website: <https://www.northridge4x4.com/contact-us>
 - Phone: 1-866-601-5340

Please contact Dana at 1-877-777-5360 for information on other available service centers if these centers are not conveniently located to you, or to seek assistance in arranging to have your vehicle towed to a service center or for reimbursement of the towing costs.

If you have purchased an axle subject to this notice, but have not yet installed it in a vehicle, please also contact Dana at 1-877-777-5360. Dana will arrange for the return of your recalled axle, and will provide you with a replacement axle.

Should you have any questions, please call 1-877-777-5360. In the event you believe we have failed or are unable to perform the axle repair without charge to you within sixty (60) days after you present your axle for remedy, you may so notify the Secretary of Transportation at the following address: 1200 New Jersey Avenue, SE, Washington, DC 20590, or phone NHTSA's Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153; or go to <http://www.safercar.gov>).

If you replaced or repaired an axle subject to this notice before you received this letter due to the issue described above, you may be eligible to receive reimbursement for the reasonable cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information, contact Dana at 1-877-777-5360.

We regret this inconvenience. We at Dana are committed to the highest standards of safety and product quality, and our interest is in your safety and satisfaction with your equipment. Please bring this letter to your service center immediately for a free repair of your axle. Thank you.

Sincerely,



Michael Smith
Dana, Inc.
Vice President, Global Quality & Warranty